



2024 Summary of UCare dental benefits

UCare Prepaid Medical Assistance Program (PMAP)

UCare MinnesotaCare

UCare Minnesota Senior Care Plus (MSC+)

UCare's Minnesota Senior Health Options (MSHO) (HMO D-SNP)

UCare Connect (SNBC)

UCare Connect + Medicare (HMO D-SNP)

UCare offers a variety of dental care services to UCare members. This summary presents the benefits by UCare plan.



For all plans

Covered dental services

UCare covers most medically necessary dental services. Examples of services include:

Diagnostic services

- Comprehensive exam
- Periodic exam
- Problem-focused exams
- X-rays

Preventive services

- Cleaning
- Fluoride varnish once every six months (children receiving fluoride varnish at their doctor's office or other non-dental setting are eligible for as many applications as indicated per DHS Child & Teen Checkup guidelines).

Restorative services

- Fillings
- Sedative fillings for relief of pain
- Crowns (for UCare's MSHO and Connect + Medicare crown coverage information, see "For UCare's MSHO and Connect + Medicare members").

Endodontics (Root canals)

Periodontics

- Gross removal of plaque and tartar
- Nonsurgical treatment for periodontal disease, including scaling and root planing

Periodontal maintenance (Four times per calendar year)

Prosthodontics

- Removable prostheses (dentures and partials)
- Replacement of removable prostheses if misplaced, stolen, or damaged due to circumstances beyond the enrollee's control
- Relines, repairs, and rebases of removable prostheses (dentures and partials)

Oral surgery

Orthodontic (Coverage based on significant disfigurement, impairment of function)

Additional general services

- Treatment for pain (once per day)
- General anesthesia, only when provided in an outpatient hospital or freestanding ASC
- Extended care facility/house calls in certain extended care settings
- Oral or IV sedation if the covered dental service cannot be performed safely without it
- Behavioral management when necessary to ensure that a covered dental service is correctly and safely performed
- Nitrous oxide, one unit per day in conjunction with a covered dental service for non-pregnant adults

UCare Dental Connection

The UCare Dental Connection helps our members manage their dental care with one simple phone call.

A one-stop-shop, the UCare Dental Connection can help members:

- Find a provider or dental home
- Schedule dental appointments, including appointments for follow up and specialty care
- Coordinate transportation to dental appointments
- Coordinate interpreter services for dental appointments
- Answer questions related to dental care

Members should call UCare Dental Connection directly at **651-768-1415** or **1-855-648-1415** (TTY users call **1-800-916-9514**) 7 am – 7 pm, Monday – Friday.

County staff working with UCare members should call Delta Dental Government Programs Access Unit at **651-994-5198** or **1-866-303-8138**.

UCare's Mobile Dental Clinic

UCare is proud to be the first Minnesota health plan to own and operate a Mobile Dental Clinic.

The clinic is a specially designed, wheelchair-accessible, 43-foot "dentist's office on wheels." It has three dental chairs, state-of-the-art instruments, chair-side digital radiography and an electronic health record system.

The Mobile Dental Clinic offers dental check-ups, cleaning and simple restorative care to UCare members who have limited access to quality dental care.

All care is provided by faculty-supervised dental, dental hygiene and dental therapy students from the University of Minnesota School of Dentistry, UCare's Mobile Dental Clinic partner.

Check the clinic's location schedule at ucare.org/mdc.

Members can make appointments by calling the University of Minnesota School of Dentistry at **1-866-451-1555** (TTY users call **1-800-627-3529**) 8 am – 4:30 pm, Monday – Friday. (Schedule is subject to change.)



For UCare's MSHO and Connect + Medicare members

In addition to Medicare- and Medicaid-covered dental benefits, UCare's MSHO and Connect + Medicare members have additional dental coverage for preventive and restorative dental services that are not covered by Medicaid.

Below is a list of preventive and restorative codes that may be accessed:

Adult Dental Kit

One electric toothbrush every three years per member. On the years an electric toothbrush is not received, members may request the Dental Refill Kit with two toothbrush heads. Members may call the customer service number on the back of their UCare member ID card or log in or create an online member account at member.ucare.org. Go to Health & Wellness, then Wellness, Rewards & Allowance for more information and to order the kit.



Adult Dental Kit

Panoramic film (D0330)

One additional beyond normal five-year frequency

Gross removal of plaque and calculus (D4355)

One additional beyond normal five-year frequency

PFM crown (D2750)

Two per calendar year

Crown repair (D2980, D2920)

One crown repair per year. Members must receive these services from a network dentist.

Members will be informed of the portion of the cost they will need to pay. **Certain limitations apply.**



Dental Refill Kit

For PMAP and MinnesotaCare members

LivingWell Kids Kits

LivingWell Kids Kits are designed for members aged 17 and younger. Members may call the customer service number on the back of their UCare member ID card or log in or create an online member account at member.ucare.org. Go to Health & Wellness, then Wellness, Rewards & Allowance for more information and to order their kit.

CONTACT INFORMATION

Members

Delta Dental Customer Service
651-768-1415
1-855-648-1415

County staff

Call Delta Dental Government
Programs Access Unit
651-994-5198 or 1-866-303-8138

UCare County and Tribal Team

UCareCountyRelations@ucare.org

UCare Mobile Dental Clinic

Schedule appointment
1-866-451-1555
TTY 1-800-627-3529