



# 2021 Summary of UCare Dental Benefits

UCare Prepaid Medical Assistance Program (PMAP)

UCare MinnesotaCare (MnCare)

UCare Minnesota Senior Care Plus (MSC+)

UCare's Minnesota Senior Health Options (MSHO) (HMO D-SNP)

UCare Connect (SNBC)

UCare Connect + Medicare (HMO D-SNP)

UCare offers a variety of dental care services to UCare members. This summary presents the benefits by UCare plan.



# For PMAP, MnCare, MSC+, UCare Connect, UCare Connect + Medicare and UCare's MSHO members

## UCare Dental Connection

The UCare Dental Connection helps our members manage their dental care with one simple phone call.

A one-stop-shop, the UCare Dental Connection can help members:

- Find a provider or dental home
- Schedule dental appointments, including appointments for follow up and specialty care
- Coordinate transportation to dental appointments
- Coordinate interpreter services for dental appointments
- Answer questions related to dental care

Members should call UCare Dental Connection directly at

**651-768-1415 or 1-855-648-1415**

**TTY 1-800-916-9514**

7 am – 7 pm, Monday – Friday

County staff working with UCare members should call Delta Dental Government Programs Access Unit at 651-994-5198 or 1-866-303-8138.

## UCare's Mobile Dental Clinic

UCare is proud to be the first Minnesota health plan to own and operate a Mobile Dental Clinic.

The clinic is a specially designed, wheelchair-accessible, 43-foot "dentist's office on wheels." It has three dental chairs, state-of-the-art instruments, chair-side digital radiography and an electronic health record system.

The Mobile Dental Clinic offers dental check-ups, cleaning and simple restorative care to UCare members who have limited access to quality dental care.

All care is provided by faculty-supervised dental, dental hygiene and dental therapy students from the University of Minnesota School of Dentistry, UCare's Mobile Dental Clinic (MDC) partner.

Check the clinic's location schedule at [ucare.org/mdc](http://ucare.org/mdc).

Members can make appointments by calling the University of Minnesota School of Dentistry at

**1-866-451-1555**

**TTY 1-800-627-3529**

8 am – 4:30 pm, Monday – Friday

\*Schedule is subject to change.





## Covered Dental Services

### Diagnostic services:

- Comprehensive exam every five years
- Periodic exam once per calendar year
- Problem-focused exams (once per day, per facility)
- X-rays are limited to:
  - Bitewing once per calendar year
  - Single X-rays for diagnosis of problems
  - Panoramic:
    - > Once every five years
    - > As medically necessary for diagnosis and follow-up of oral and maxillofacial conditions and trauma
    - > Once every two years in limited situations
- Full-mouth X-rays once every five years, only when provided in an outpatient hospital or freestanding Ambulatory Surgery Center (ASC)

### Preventive services:

- Cleaning up to four times per calendar year if medically necessary
- Fluoride varnish once per year (Children up to age 20 and pregnant women are eligible for fluoride varnish once every six months when provided at a dentist's office. Children receiving fluoride varnish at their doctor's office or other non-dental setting are eligible for as many applications as indicated per DHS Child & Teen Checkup guidelines.)

### Restorative services:

- Fillings
- Sedative fillings for relief of pain
- Crowns (only for pregnant women and children, if medically necessary). For MSHO and Connect + Medicare crown coverage information, see "For UCare's MSHO and Connect + Medicare Members."

**Endodontics** (Root canals) on anterior teeth and premolars only

### Periodontics:

- Gross removal of plaque and tartar once every five years
- Scaling and root planing once every two years, only when provided in an outpatient hospital or freestanding ASC
- UCare Connect + Medicare members
  - Scaling and root planing once every two years and only in an office setting. The member must have pocket depths of 4mm or greater and documented bone loss visible on x-rays.

### Prosthodontics:

- Removable prostheses (dentures and partials) once every six years per dental arch
- Replacement of removable prostheses if misplaced, stolen, or damaged due to circumstances beyond the enrollee's control
- Relines, repairs, and rebases of removable prostheses (dentures and partials)

**Oral surgery** limited to extractions, biopsies, and incision and drainage of abscesses

**Orthodontic** (children up through age 20—coverage based on significant disfigurement, impairment of function)

### Additional general services:

- Treatment for pain (once per day)
- General anesthesia, only when provided in an outpatient hospital or freestanding ASC
- Extended care facility/house calls in certain extended care settings
- Oral or IV sedation if the covered dental service cannot be performed safely without it
- Behavioral management when necessary to ensure that a covered dental service is correctly and safely performed

### LivingWell Kid kits:

- LivingWell Kid kits are designed for PMAP and MnCare members age 17 and younger. Members may call the Customer Services number on their UCare member ID card for more information.

*Pregnant women and children receive enhanced dental care. Please call UCare Dental Connection at 1-855-648-1415 or 651-768-1415 for more details.*

*Covered Dental Services, continued on next page*

## For UCare's MSHO and Connect + Medicare Members

In addition to Medicare- and Medicaid-covered dental benefits, UCare's MSHO and Connect + Medicare members have additional dental coverage for preventive and restorative dental services that are not covered by Medical Assistance. Members must receive these services from a network dentist.

Below is a list of preventive and restorative codes that may be accessed:

- **Tissue conditioning for dentures**
  - One per year (in addition to Medical Assistance coverage)
- **Additional dental exam (D0120)**
  - One additional per calendar year
- **Molar root canal (D3330)**
  - One per tooth per lifetime
- **Root canal re-treatment (D3346, D3347, D3348)**
  - Rule: One re-treat per tooth per lifetime. Covered only if billed 24 months after original root canal
- **Full mouth series (X-ray) (D0210)**
  - Rule: Once per five years
- **Periodontal maintenance (D4910)**
  - Four times per calendar year
  - Porcelain-Fused-to-Metal
- **Electric toothbrush**
  - One every three years per member. On the years an electric toothbrush is not received, members may request the Dental Refill kit with two toothbrush heads
- **Comprehensive oral evaluation (D0150)**
  - One per year
- **Bitewing X-rays (D0270, D0272, D0273, D0274, D0277)**
  - Second set in calendar year
- **Panoramic film (D0330)**
  - One additional per year
- **Topical fluoride varnish (D1206)**
  - For moderate to high caries risk members. Second varnish per year
- **Gross removal of plaque and calculus (D4355)**
  - Additional one per year
- **Dental Sealant (D1351)**
  - Once per five years
- **Scaling and root planing (D4341 and D4342)**
  - Once every two years and only in an office setting. The member must have pocket depths of 4mm or greater and documented bone loss visible on X-rays.
- **PFM crown (D2750, D6245, D6740)**
  - **For MSHO:** Two per calendar year
  - **For Connect + Medicare:** One per year for any tooth

Members will be informed of the portion of the cost they will need to pay. **Certain limitations apply.**

## CONTACT INFORMATION

### Members

Delta Dental Customer Services  
651-768-1415  
1-855-648-1415

### County Staff

Call Delta Dental Government  
Programs Access Unit  
1-866-303-8138 or 651-994-5198

### UCare County Team Reps (see [map](#))

or  
UCareCountyRelations@ucare.org

### UCare Mobile Dental Clinic appointments

1-866-451-1555  
TTY 1-800-627-3529