

Potential Delay in Issuance of Some 2020 UCare Medicare ID Cards

As announced in previous bulletins, effective Jan. 1, 2020, UCare will make changes that affect claim submission for UCare Medicare Plans, EssentiaCare and UCare Medicare with Fairview & North Memorial (to be renamed UCare Medicare with M Health Fairview & North Memorial Health for 2020). One such change is the issuance of new, 9-digit member IDs to Medicare members for 2020. Claims with dates of service on or after Jan. 1, 2020, will require the new ID.

UCare has identified that some of the 2020 ID cards for UCare Medicare Plans, EssentiaCare and UCare Medicare with M Health Fairview & North Memorial members with the new member ID number may be delayed. To ensure access to benefits and services on Jan. 1, 2020, UCare has sent all impacted members a letter with their new 2020 member ID. Please accept the letter as proof of coverage until the 2020 ID cards arrive in January.

Additionally, providers have a number of options for checking eligibility and accessing the new 9-digit member IDs for Medicare members for 2020. Providers can verify member eligibility by using the Interactive Voice Response, checking on the [Provider Portal](#) or referring to UCare's 270/271 HIPAA Transaction.

Providers can refer to the [Oct. 30 Provider Bulletin](#) for a more detailed explanation of the changes impacting UCare Medicare Plans, UCare Medicare with M Health Fairview & North Memorial and EssentiaCare claim submission effective Jan. 1, 2020.