



Combined Application for American Rescue Plan Rural Funding and Provider Relief Fund Phase 4 Now Open

The U.S. Department of Health and Human Services (HHS), through the Health Resources and Services Administration (HRSA), has made \$25.5 billion in new funding available for health care providers affected by the COVID-19 pandemic.

Funding includes:

- \$8.5 billion to American Rescue Plan (ARP) resources for providers who serve rural Medicaid, Children's Health Insurance Program or Medicare patients.
- \$17 billion to Provider Relief Fund (PRF) Phase 4 for a broad range of providers who can document revenue loss and expenses associated with the pandemic.

For more information about eligibility requirements, documents and information providers need to complete their application, and the application process for PRF Phase 4 and ARP Rural payments, visit <https://www.hrsa.gov/provider-relief/future-payments>.

In light of recent challenges (natural disasters and the Delta variant), HHS announced a final 60-day grace period to help providers come into compliance with their [PRF Reporting requirements](#) if they failed to meet the deadline on September 30, 2021, for the first PRF Reporting Time Period. The deadlines to use funds and the Reporting Time Period will not change, HHS will not initiate collection activities or similar enforcement actions for noncompliant providers during this grace period.

New UCare Website Spotlight: Find a Form

We heard you loud and clear, you want a one stop spot to access all our provider forms. With the rollout of our new provider website, we created a provider forms page to help you better access the information you need.

Visit <https://www.ucare.org/providers/policies-resources/forms> for access to all provider forms. Forms found here are also

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UCare Provider Website
www.ucare.org/providers

Provider Assistance Center
612-676-3300
1-888-531-1493 toll free

available throughout the website, as needed. The forms page is updated frequently, so make sure to regularly check back to ensure you're using the most up to date form(s).

Note: forms specifically for Care Managers will not be listed on the forms page but remain on their respective Care Manager webpages.

UCare Connect + Medicare Service Area Expansion

Our integrated Special Needs Basic Care (SNBC) plan, UCare Connect + Medicare (HMO D-SNP), is expanding to serve 65 counties in Minnesota. The new counties UCare will serve include Wadena, Todd and Morrison*.

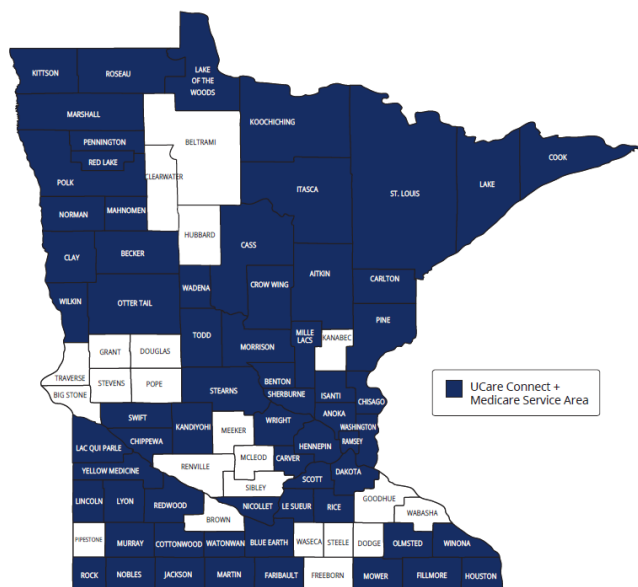
We currently serve residents with disabilities in these counties through UCare Connect (Medicaid-only SNBC). Now we will also be able to serve those enrolled in Medical Assistance and have Medicare Parts A and B.

This plan provides a full range of benefits including:

- Part D prescription drug coverage.
- Rewards for completing important preventive services.
- A fitness program with gym membership, online classes and more.

Our updated UCare Connect + Medicare service area is outlined in the map to the right.

Visit ucare.org/connectplus for more information.



**Providers must have Minnesota Special Needs Basic Care, dually eligible, integrated listed in their agreement in order for them to be considered an in-network provider for this product.*

Documentation Improvement: Breast Cancer

In honor of Breast Cancer Awareness Month, we remind primary care providers how you can strengthen the integrity of your patient's medical record by taking a few moments to document and report the correct breast cancer diagnosis. Accurate diagnostic reporting is essential in capturing the patient's current health status.

Documentation tips:

- Determine if the cancer is current or historical.
- Patients receiving active treatment for cancer should be documented with the appropriate malignancy diagnosis.
- Active treatment includes chemotherapy, radiation or adjunct therapy, even if these treatments are occurring post cancer surgery.
- Cancer medications, such as Tamoxifen, are considered adjunct therapy. While a patient is prescribed this therapy, their documentation and coding should reflect the breast malignancy.
- Documentation for active breast cancer should contain location, treatment, care managed by, complications and any related conditions.
- Once there is no evidence of the cancer and the patient is no longer undergoing active treatment, documentation and problem lists should state history of cancer.

LivingWell Kid Kits

Available for UCare MinnesotaCare (MnCare) and Prepaid Medical Assistance Program (PMAP) members age 17 or younger.

UCare offers fitness and wellness kits to help kids feel and be well. Each kit includes engaging tools to improve health and wellness, at no cost to the member. To order a kit, members can call customer service at the phone number on the back of their ID card.

Members may choose one of the following kit options:

Kit 1: Fitness Fun Kit

- Fitness tracker
- Frisbee
- Fitness dice
- Hacky sack

Kit 2: Youth De-stress Kit

- Coloring book
- Colored pencils
- Fidget toys

Kit 3: Child Dental Kit

- Child-sized toothbrush
- Floss picks
- Toothpaste
- Timer
- Dental care tracker
- Curious George book

Kit 4: Tween/Teen Dental Kit

- Electric toothbrush
- Toothpaste
- Floss picks
- Kit bag



Additional information is available at <https://www.ucare.org/health-wellness/fitness-wellness/living-well-kit>.

Dental Access for Members

Dental Care on the Move

The UCare Mobile Dental Clinic (MDC) provides dental check-ups, cleanings and simple restorative care to UCare members who have limited access to quality dental care. All care is provided by faculty-supervised dental, dental hygiene and dental therapy students from the University of Minnesota School of Dentistry, UCare's MDC partner.

The clinic is a specially designed, wheelchair-accessible, 43-foot dental office on wheels. The MDC has three dental chairs, state-of-the-art instruments, chairside digital radiography and an electronic health record system. This clinic on wheels visits several sites in the metro and greater Minnesota each year.

Any member with a UCare dental benefit may schedule a MDC visit. Members can call 1-866-451-1555 Monday through Friday, 8 am-4:30 pm to schedule an appointment.

The MDC schedule is available at ucare.org/health-plans/dental/mobile-dental-clinic.

Connecting Members to Dental Care

UCare's Dental Connection helps members manage their dental care in one phone call. Representatives help members:

- Find a dental provider or dental home.
- Schedule dental appointments, including appointments for follow up and specialty care.
- Coordinate transportation to dental appointments.
- Coordinate interpreter services for dental appointments.
- Answer dental benefit and claims questions.

Members can contact UCare's Dental Connection at 651-768-1415, 1-855-648-1415 (toll free), or TTY: 711. Representatives are available Monday through Friday, 7 am-7 pm.

Adult Dental Kits

Available for UCare Minnesota Senior Health Options, UCare Connect + Medicare, UCare Advocate Choice and UCare Advocate Plus members.

Members are eligible to receive the Adult Dental Kit once every three years. On the years the member does not receive the Adult Dental Kit, they can request the Adult Dental Refill Kit. To order the kit, eligible members may call UCare customer service at the number listed on the back of their member ID card.

Adult Dental Kits include:

- Rechargeable toothbrush with charger
- Two extra brush heads
- Toothpaste
- Dental floss

Adult Dental Refill Kits include:

- Two toothbrush heads
- Toothpaste
- Dental floss



Reminder: UCare Medicare Part D Vaccine Information

As a reminder, UCare denies claims for providers administering Part D vaccines in their clinics.

The preferred method is to have Part D vaccination provided at a pharmacy provider. A member would buy a Part D vaccine at a pharmacy and have it administered at the pharmacy. The member would only be responsible for the coinsurance or copayment.

Additional information is available in the Claims & Payment section of the [Provider Manual](#).

Ensure You Don't Miss Important News

Many workplaces set email security to screen for messages that could be spam. Often, emails that you sign up to receive end up in your spam or junk folders. By adding the sender's email address to your contact or safe sender list, you can help ensure you receive these messages. Each email program has different ways to do this, check with your IT department or email provider for instruction. To ensure you receive *Health Lines* and other provider communications from UCare, add providernews@ucare.org to your safe senders list.

UCare Provider News Delivered to Your Team

Are there additional staff within your organization who could benefit from receiving UCare Provider Services emails? Signing up is simple! Your staff can fill out [this form](#) to receive the monthly *Health Lines* newsletter and other essential, timely updates from UCare.

All subscribers will receive the provider newsletter and communication intended for the broader provider network. Within the form, staff will be asked to subscribe to an email list(s). To receive all provider communications from UCare, select the "All UCare Providers Updates" list. UCare will occasionally send targeted communication to specific provider specialties. If subscribers want to receive specialty communications, they should subscribe to those applicable email lists.

Thank you for your help to improve communications to the UCare provider community!

ONLINE
www.ucare.org/providers

Call
612-676-3300,
1-888-531-1493

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