

Provider Bulletin



News and Information

June 12, 2024

Important reminders and updates for UCare interpreter providers

As noted in [UCare's Provider Manual](#) (Interpreter Services Chapter), a Minnesota Department of Health (MDH) Roster ID must be included for all claims submitted to UCare for interpreter services. Interpreter claims that do not contain the information are subject to deny*.

UCare continues to see claims submitted with the MDH Roster number incorrectly placed in the Claim Remarks field, or submissions that do not follow the 5-digit numeric MDH Roster ID format (e.g., MDH# 12345 when only 12345 should be displayed).

UCare will reject interpreter claims when the MDH Roster ID is not submitted or when the format is incorrect (e.g., longer/shorter than 5-digits, alphanumeric, etc.).

As a reminder, please submit the 5-digit, numeric MDH Roster ID as follows*:

Loop/Segment	What to Enter	Place on Claim Image
Loop 2300, segment REF01	G1	Box 23
Loop 2300, segment REF02	MDH Roster ID	Box 23

**A Roster ID number is not required for American Sign Language interpreters (must include modifier U3).*