Provider Bulletin

News and Information



Nov. 14, 2023

UCare to Implement Six Month Timely Filing of Claims for Minnesota Health Care Programs (MHCP) Products

Earlier this year, the Minnesota Legislature amended Minnesota Statute, §256B.69, subd. 5a directing managed care organizations (MCOs) to implement timely filing deadlines of six months for initial claims for MHCP products. Recently, the Minnesota Department of Human Services instructed all MCOs to immediately implement this change effective for claim dates of service of Aug. 1, 2023, and later. As a result, UCare has updated its timely filing requirements from 12 months to six months, effective Aug. 1, 2023, for Prepaid Medical Assistance Program (PMAP), MinnesotaCare, Minnesota Senior Care Plus, UCare's Minnesota Senior Health Options (MSHO), UCare Connect and UCare Connect + Medicare.

UCare has revised its <u>Provider Manual</u> to reflect this change. Following is the updated language in the Timely Filing section of the Claims & Billing chapter.

Effective for dates of service Aug. 1, 2023, for Medicaid products, including dual plans where UCare is the primary payer, initial claims must be received no later than six months after the date of service. For all other product lines, including Medicare and Individual and Family Plans, initial claims must be received no later than 12 months after the date of service. All claims must be submitted in a format approved by UCare and in compliance with state and federal law.

