Provider Bulletin

News and Information



July 6, 2023

Children's Residential Treatment Authorization and Notification Requirements Temporarily Changed for Individual and Family Plan Members

Effective June 12, 2023, to Dec. 31, 2023, UCare is temporarily waiving prior authorization requirements for UCare Individual and Family Plans and UCare Individual and Family Plans with M Health Fairview for children's residential treatment facilities before admission.

The temporary change will align with recent changes to post-acute care services.

Providers should continue to use UCare's prior authorization form for notification and concurrent review as indicated in the chart. Please note: UCare will continue to complete concurrent review for this service.

UCare will continue to require prior authorization for out-of-network services.

Service Category	UCare Plans	Temporary Notification and Authorization Requirements (effective for dates of service 6/12/2023 to 12/31/2023)
Children's Residential Treatment (H0019)	Individual and Family Plans, Individual and Family Plans with M Health Fairview	 Notify UCare within 24 hours of admission. UCare will continue to complete concurrent review. Access the Notice of Admission Form for Mental Health Inpatient or Residential on the MHSUD Authorization page within the UCare Authorization & Notification Forms accordion.

For questions, contact UCare's Provider Assistance Center at 612-676-3300 or 1-888-531-1493 toll-free, Monday through Friday, 8 am-5 pm.

