UCare Critical Business Reminders

UCare provides Critical Business Reminders annually to update our provider network on important business information.

View our updated Critical Business Reminders webpage here. You’ll find the latest updates to:

- The credentialing and recredentialing processes, including practitioner rights.
- The pharmacy section with links to pharmaceutical management procedures, formularies and the exception process.
- The Complex Case Management Program referral process.
- Utilization management (UM), affirmative statement, how to request UM criteria and obtain access to UM staff.
- Member Rights and Responsibilities.
- Links to shared decision-making (SDM) resources.
- Links to training and resources on culturally congruent care.

Please take a moment to review this important information. Additional information on these topics can also be found in the Provider Manual.

Share this information within your organization as needed.