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News and Information

May 12, 2022

Additional Claims Payment Run Has Ended

UCare has ended the temporary third claims payment run on Tuesdays and has returned to its standard Wednesday and Friday payment runs. As a reminder, UCare sends remits up to three business days after payment is made on a claim. Claim status and remits can be accessed via UCare's Provider Portal.

UCare added the third run in March and April to give its provider community additional financial assistance during the transition of its final products onto a new claims platform.