

Provider Bulletin



News and Information

July 23, 2021

Quantity Limits (QL) Updated for Continuous Glucose Monitors on All UCare Formularies

On Sept. 1, 2021, quantity limits for the continuous glucose monitor products listed below will be updated on all UCare formularies:

- Freestyle Libre 14 day and Freestyle Libre 2
 - Sensors – 2 sensors per 28 days
 - Reader – 1 reader per 365 days
- Dexcom
 - Sensors – 3 sensors per 30 days
 - Transmitter – 1 transmitter per 90 days
 - Receiver – 1 receiver per 365 days

Providers can request quantity limit exceptions by submitting a request using Electronic Prior Authorization (ePA), ePA is the preferred method to submit prior authorization requests to Express Scripts for pharmacy benefit drugs. Providers may use ePA through [ExpressPAth](#), [Surescripts](#), [CoverMyMeds](#) or through the Electronic Health Record.

Quantity limit exceptions can also be requested by phone or fax:

Express Scripts - State Medical Assistance Programs and UCare Individual & Family Plans
Phone: 1-877-558-7523
Fax: 1-877-251-5896

Express Scripts - Medicare, Medicare + Medical Assistance (dual eligibles)
Phone: 1-877-558-7521
Fax: 1-877-251-5896

Refill-too-soon overrides are available in the event of malfunctioning product or for sensors that become loose/fall off. To request, call:

UCare's Provider Assistance Center
Phone: 1-888-531-1493

Pharmacy resources are available on the [UCare Provider website](#).