

# Provider Bulletin



## News and Information

December 29, 2021

### Important Reminders and Updates For UCare Interpreter Providers

As noted in [UCare's Provider Manual](#) (Interpreter Services Chapter), a Minnesota Department of Health (MDH) Roster ID must be included for all claims submitted to UCare for face-to-face oral interpreter services. Interpreter claims that do not contain the information are subject to deny\*. UCare continues to see claims submitted with the MDH Roster number contained in the Claim Remarks field, or submissions that do not follow the 5-digit numeric MDH Roster ID format (e.g., MDH# 12345 when only 12345 should be displayed).

**Beginning with dates of service on Jan. 1, 2022, or later, UCare will begin rejecting face-to face oral interpreter claims when the MDH Roster ID is not submitted, or when the format is incorrect** (e.g., longer/shorter than 5-digits, alphanumeric, etc.).

As a reminder, please submit the 5-digit, numeric MDH Roster ID as follows\*:

Loop/Segment	What to Enter	Place on Claim Image
Loop 2300, segment REF01	G1	Box 23
Loop 2300, segment REF02	MDH Roster ID	Box 23

*\*A Roster ID number is not required for American Sign Language interpreters (must include modifier U3), Telemedicine interpreters (must include modifier GT) or Telephone interpreters (must include modifier U4).*