News and Information

April 20, 2020

UCare Temporarily Changes Post-Acute Care Authorization And Notification Requirements

UCare is temporarily changing prior authorization and notification requirements for certain post-acute care services effective for dates of service April 20, 2020, to June 30, 2020, in response to the Coronavirus (COVID-19) state of emergency. These changes will help to meet the needs of our members who may require post-acute care in the following settings:

- Skilled Nursing Facility & Swing Bed
- Long-Term Acute Care Hospital
- Acute Inpatient Rehabilitation
- Home Care Services (i.e., skilled nurse, home health aide)

Providers should continue to use UCare's prior authorization form for notification as indicated in the chart. Notifications do not require the attachment of medical notes.

**** UCare will continue to require prior authorization for out of network services. ****

Post-Acute	UCare Plans	UCare Notification and Authorization Temporary Requirements
Care Setting		Effective for dates of service 4/20/20 to 6/30/20
Skilled Nursing Facility & Swing Bed Admission	UCare Medicare EssentiaCare UCare Medicare with M Health Fairview and North Memorial MSHO UCare Connect + Medicare	Notification to UCare within 48 hours of admission. UCare will continue to complete Concurrent Review. https://docs.ucare.org/filer_public/files/nh_swingbed_admissionform.pdf https://edocs.dhs.state.mn.us/lfserver/Public/DHS-4461-ENG
Long-Term Acute Care Hospital	All Plans	Notification to UCare within 48 hours of admission. UCare will continue to complete Concurrent Review. https://docs.ucare.org/filer-public/files/paform-general-u7634.pdf

Post-Acute Care Setting	UCare Plans	UCare Notification and Authorization Temporary Requirements Effective for dates of service 4/20/20-6/30/20
	All Plans	Notification to UCare within 48 hours of admission. UCare will continue to complete Concurrent Review.
Care (Skilled	UCare Connect UCare Connect + Medicare	https://docs.ucare.org/filer public/files/paform general_u7634.pdf Notification to UCare within 48 hours of admission to home care services. https://docs.ucare.org/filer_public/files/universal_home_health_pa_form.pdf

Watch for future updates on prior authorizations and other topics impacted by COVID-19 on the <u>Provider COVID-19</u> <u>FAQs web page</u>.