

Provider Bulletin

News and Information

Jan. 15, 2019

NPI Edit Error Impacting Atypical Providers with Availity

UCare has been alerted that there is an issue with Availity – atypical transportation providers are receiving "...MISSING BILLING PROVIDER NPI" rejection in error for billing without an NPI. Availity has informed us that they have classified this issue as a high priority.

We will post a notice on UCare's Provider Website and Provider Portal as more information is available. Please direct any questions about this issue to Availity. We apologize for the inconvenience.