

News and Information

December 12, 2019

Provider Assurance Statement for Telemedicine Required to Deliver Telemedicine Services to Certain UCare Members

Telemedicine is the delivery of health care services or consultations while the patient is at an originating site and the licensed health care provider is at a distant site.

As a reminder, to be eligible for reimbursement, individual practitioners must send the [Provider Assurance Statement for Telemedicine](#) that was submitted to DHS to UCare. The statement is required for providing telemedicine services to members enrolled in: Prepaid Medical Assistance Program (PMAP), MinnesotaCare, Minnesota Senior Health Options (MSHO), Minnesota Senior Care Plus, UCare Connect (SNBC), UCare Connect + Medicare, UCare Individual & Family Plans and UCare Individual & Family Plans with M Health Fairview. **Only one form per individual practitioner is needed to satisfy the assurance form requirements for both Minnesota Health Care Program (MHCP) and Commercial products.**

By submitting the form to UCare (Fax: 612-676-6501--ATTN: CLAIMS SUPPORT), the practitioner is self-attesting that they meet all of the conditions of the UCare telemedicine policy.

UCare will recoup all paid claims for practitioners without an assurance statement. Practitioners will see:

CARC: 163, Attachment/other documentation referenced on the claim was not received.

RARC: N59, Alert: Please refer to your provider manual for additional program and provider information.

This information is also outlined in the telemedicine section (under Claims) of the UCare [Provider Manual](#).