

UCare Announces Changes Affecting Claims Submissions for UCare Choices Plans Beginning January 1, 2019

Effective January 1, 2019, UCare will make changes that affect claims submission for *UCare Choices* and *Fairview UCare Choices* plans (to be renamed UCare Individual & Family Plans and UCare Individual & Family Plans with Fairview on January 1, 2019). UCare is implementing a new claims system platform over the next two years. The January 1 changes will help prepare for the transition, assist in streamlining claims processing and improve efficiencies of claims routing to our primary claims adjudicator.

The following changes only apply to *UCare Choices* and *Fairview UCare Choices* plans (UCare Individual & Family Plans):

NEW Payor ID: 55413

The Payor ID for all UCare Individual & Family Plans will change to **(55413)** for electronic claims submitted with dates of service (DOS) on and after **January 1, 2019**. Providers should contact their clearinghouse to confirm the new Payer ID for this plan — as other clearinghouses may assign their own unique number.

Claims for members with these products that are not submitted to the new Payor ID on or after January 1, 2019, will be rejected. The reason for the rejection will be one of the following:

- Entity not eligible for benefits for submitted dates of service
- Subscriber not found
- Member cannot be identified

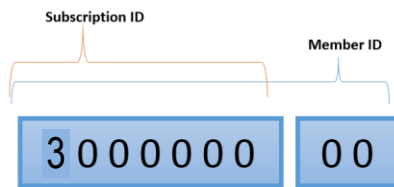
Product	Payor ID
UCare Individual & Family Plans	55413
UCare Individual & Family Plans with Fairview	55413

[Taxonomy requirements still apply.](#)

Submit ALL claims with DOS in 2018 to your current Payor ID 52629.

NEW Member ID and Format

In 2019, UCare Individual & Family Plans members will receive a new member ID number and card. Member eligibility and benefits should be checked prior to every scheduled appointment. Eligibility and benefit quotes include membership status, coverage status and other important information, such as applicable copayment, coinsurance and deductible amounts. It is strongly recommended that providers **ask to see the member's ID card for current information** and a photo ID to guard against medical identity theft. When services may not be covered, providers should notify members that they may be billed directly.



- For Individual & Family Plans members, the starting number will be a **3** or a **4**.
- There will be a fixed, two-digit suffix, defaulting to **00** for Subscriber and **01** for Spouse. Dependents will start at **02**.

Make any edits in your system with the new member ID for Individual & Family Plans.

UCare will be providing additional information regarding any changes related to the implementation of the new claims system platform in the coming months on the provider website at <https://home.ucare.org/providers/> and in *health lines*, UCare's monthly provider newsletter.