

## Watch for an Enhanced Provider Experience on [UCare.org/providers](http://UCare.org/providers)

In the coming weeks, UCare will launch a new website designed to help you find the information you need quickly and easily. We met with providers, identified opportunities and began finding ways to enhance your online experience. This is one of several improvements coming to the [UCare.org](http://UCare.org) website in 2018. Highlights will include the following:

- A fresh design, with an intuitive look and feel.
- Helpful tools to look at product and prior authorization information.  
*Please remember the Eligibility and Authorization page has full versions of the Medical, Behavioral Health and Medical Injectable Drug Authorization grids that are considered our source of truth for prior authorization.*
- A provider news library with current and past news items and search capability.
- Information “drawers” that open when clicked to expose additional resources on a particular subject.

Here are some things to keep in mind when visiting the new website:

- Check and update your bookmarks to the new URLs displayed in the address line.
- Everything on the current website will be on the new site, but it may be in a new location.
  - Resources and Training information will be found on the Provider Manual page.
  - Provider Profile will be called Provider Center.
- You’ll find the news library link at the bottom of the many pages.

This is the first of many updates to support your online experience. We will keep you informed along the way. UCare is committed to enhancing your provider experience to help support you in serving our members.