

April 5, 2018

Changes to UCare Claims Payment Schedule Effective April 16, 2018, through June 29, 2018

Beginning April 16, 2018, UCare will temporarily add a second payment cycle each week* to address the recent increase in claim volume we are experiencing. Remit payments will occur on Wednesdays and Fridays. Currently, UCare conducts one payment cycle each week for all lines of business with remit payments made each Friday for claims processed in the prior calendar week.

UCare will continue to send remits up to three business days after payment is made on a claim. Claim status and remits can be accessed via [UCare's Provider Portal](#).

Thank you for your patience and understanding as we make this temporary adjustment to better improve your experience.

**Please note that a second remit will not occur the week of May 28 due to the Memorial Day Holiday.*