

## Real-time Part D vaccine claims

Physicians who see UCare members have access to an electronic claims adjudication portal called TransactRx that allows them to electronically submit vaccine claims for their patients. By submitting the claims electronically, the patient is charged the same copay that they would receive at a retail pharmacy at the time of service, and the physician is reimbursed for their cost in a timely manner. There is no need to submit a claim form to UCare, and with real-time copayment information, there's no invoicing and collecting from the patient.

This is a voluntary process for the physician offices administering Part D vaccines to UCare members. If a physician's office or clinic prefers the current method of billing UCare directly, that process is still available.

### Processing of vaccine claims via UCare and TransactRx

- The physician or office manager logs onto the TransactRx portal to check patient eligibility and verify UCare is the appropriate Part D plan to bill.
- A UCare member is administered a Part D eligible vaccine.
- The physician office manager submits the member's claim to TransactRx. Vaccine claims are adjudicated electronically to UCare's Pharmacy Benefit Manager (PBM).
- The PBM processes the claim and TransactRx returns the member's out of pocket cost information to the physician's office.
- The physician collects the out of pocket cost from the member.
- TransactRx reimburses the physician for the submitted cost less member's out of pocket cost.

### Registration, training and reporting

To use the TransactRx claims submission portal, physicians will need to enroll with POC Technologies at: <http://www.transactrx.com/physician-vaccine-billing>.

The online application asks for the physician's current DEA #, NPI # and Medical License #. Once submitted, POC Technologies will run both a DEA and OIG check on the physician. This process generally takes less than 24 hours. When the application is accepted, two emails will be sent: one for acceptance and one with activation information.

POC Technologies offers free, one-hour training sessions of their portal each week. See the portal for the current schedule. Physicians and their staff members may attend as many sessions as they need. Individual training is also available upon request.

Physicians who need to track vaccine claims trends and reimbursement for claims will be able to so with TransactRx, as POC Technologies saves past data.