

October 3, 2016

## UCare's Behavioral Health Prior Authorization Fax Number will Change Effective October 14, 2016

As previously communicated in the July 2016 provider bulletin and in the September *health lines* provider newsletter, UCare will no longer utilize Beacon Health Strategies LLC ("Beacon") to perform utilization review of behavioral health prior authorization requests after October 14, 2016. Beginning October 14, 2016 at 5:00 PM, UCare will begin performing utilization management services in-house.

***As a result of this transition, there will be new fax numbers for prior authorization requests effective October 14, 2016 at 5:00 p.m.***

### What Does This Mean For You?

- **Until October 14, 2016 5:00 p.m.:** continue to fax prior authorization requests to the current fax number, 855-307-6981.
- **After October 14, 2016 5:00 p.m.:** fax all prior authorization requests to one of the new fax numbers: 612-884-2033 (local) or 855-260-9710 (toll-free).
- Prior authorization forms will be updated with the new fax numbers and posted on the [ucare.org](http://ucare.org) website on October 14, 2016.
- You will receive another targeted bulletin on October 14, 2016 reminding you of this change. We will include the updated prior authorization forms with that bulletin.

If you have questions about this transition, please contact the Provider Assistance Center at 612-676-3300 or 1-888-531-1493. Thank you.