



November 23, 2016

Happy Thanksgiving from UCare!

UCare and the Provider Assistance Center will be closed Thursday, Nov. 24 and Friday, Nov. 25 for the Thanksgiving holiday. We will reopen Monday, Nov. 28 at 8 a.m.

At this time of Thanksgiving, please know we are thankful for our partnership with you in delivering high quality care to UCare members. Have a wonderful holiday!

Below are the additional dates UCare's offices, including the Provider Assistance Center (PAC), will be closed in observation of upcoming holidays.

- Friday, Dec. 23
- Monday, Dec. 26
- Monday, Jan. 2
- Monday, Jan. 16

If you need assistance during these times, please visit <https://www.ucare.org/providers> or log into the [Provider Portal](#) to verify member eligibility, check claim status or send a message to PAC. On all other weekdays, PAC representatives are available to take your call from 8 a.m. to 5 p.m. at 612-676-3300 or 1-888-531-1493.