

November 16, 2016

Fairview Specialty Pharmacy will be UCare's Preferred Specialty Pharmacy - Effective January 1, 2017

Effective January 1, 2017, Fairview Specialty Pharmacy will become the exclusive specialty pharmacy for UCare's State Public Programs and Health Exchange members. Patients who are enrolled in our State Public Program and Health Exchange plans who currently use Accredo Pharmacy for their specialty medications will be contacted by Fairview Specialty Pharmacy prior to the January 1, 2017, change. Members affected by the change will have their prescriptions transferred from Accredo to Fairview Specialty Pharmacy automatically without any work required by the member or their prescriber.

What can members expect from Fairview Specialty Pharmacy?

- Excellent customer service and assistance with managing pharmacy costs.
- If needed, members can speak to pharmacists who have extensive knowledge about specialty medications and a commitment to understanding their individual needs.
- Refill reminder phone calls five to seven days before the prescription refill is due.
- Specialty medications will be delivered directly to their preferred location.

What do members need to do to plan for this change?

Members do not need to do anything. The specialty prescription will be transferred to the Fairview Specialty Pharmacy by January 1, 2017. Fairview also can fill members' other prescriptions (that are not specialty medications) as part of their delivery order. A representative from Fairview Specialty Pharmacy will call members soon to discuss the Specialty Medication Program. At that time, they may place the first order.

What do providers need to do to plan for the change?

When writing new specialty medication prescriptions for UCare State Public Program and Health Exchange members, prescribers should send the prescription to Fairview Specialty pharmacy. There is nothing prescribers need to do to help members make the switch from Accredo to Fairview Specialty, as this will be an automated process for the member.

Questions?

If you have further questions, please call UCare's Provider Assistance Center at 612-676-3300 or 1-888-531-1493 toll free.