



July 11, 2016

A Transition in UCare's Behavioral Health Authorization Program Effective October 2016

This bulletin outlines an upcoming transition occurring in UCare's behavioral health authorization program. Effective October 31, 2016, UCare will no longer utilize Beacon Health Strategies LLC ("Beacon") to perform utilization review of behavioral health prior authorization requests. While Beacon has been a good partner in performing utilization management functions on behalf of UCare for the past several years, we have decided to bring behavioral health utilization management functions in-house beginning in mid-October.

What Does This Mean For You?

- For the most part, this change will be seamless for you.
- This transition is seamless for UCare members.
- There will be no change to the behavioral health/chemical dependency provider network as a result of this transition.
- You will continue to submit your claims directly to UCare for payment.
- You will continue to call the UCare Provider Assistance Center at 612-676-3300 or 1-888-531-1493 (follow the prompts).
- Any changes to the prior authorization fax number will be communicated prior to the mid-October transition date, and the prior authorization forms will be updated accordingly.
- You will receive additional communications in September and October prior to the transition.

Again, we anticipate minimal impact as a result of this transition. We value your relationship and look forward to continuing to provide valuable care to our members. If you have any questions about this transition, please contact the Provider Assistance Center at 612-676-3300 or 1-888-531-1493.