

Behavioral Health Provider Update

Changes to Medicaid version of Behavioral Health Authorization & Notification Requirements Grid to include EIDBI Services Effective October 1, 2015

Summary of Authorization Requirements Grid Changes Effective October 1, 2015

In conjunction with MN Department of Human Services (DHS), UCare is expanding the Medicaid benefit set (does not apply to Medicare or commercial benefits) for members age 0-21 to include the new Autism benefit services, Early Intensive Developmental and Behavioral Interventions (EIDBI services).

This *Bulletin* is to notify providers that an updated version of the **Medicaid Authorization and Notification Requirements Grid** is now posted online with a **new effective date of October 1, 2015** to include EIDBI services and the prior authorization requirements for these services. The addition of EIDBI services on page 5 is the only change.

There are no changes to the current 2015 versions of the Behavioral Health Medicare or *UCare Choices* Authorization and Notification Requirements Grids.

Who is eligible to provide EIDBI services to UCare members?

All EIDBI services provided to UCare members must be provided following [MN DHS MHCP policy](#). Providers must meet DHS [EIDBI Provider Qualifications](#) along with certification from DHS as an EIDBI provider. Services provided to eligible UCare members must meet MN DHS [EIDBI Covered Services](#) requirements and meet [documentation requirements](#).

In addition, UCare is requiring providers to be contracted with UCare. For questions regarding contracting, please visit the UCare [Provider Profile](#) page for information.

How can you find UCare prior authorization requirements for EIDBI services?

All behavioral health services that require a Notification or Authorization prior to starting the service are located on the Authorization and Notification Requirements Grids located online at www.ucare.org/providers/Eligibility-authorizations. For more information about prior authorization processes, please call UCare Behavioral Health at **612-676-3300** or **1-888-531-1492**. Information can also be found online in UCare's [Provider Manual](#).

What information is required when requesting an Authorization or Notification?

When submitting Authorization or Notification requests to UCare for EIDBI services, the required supporting documentation includes a copy of the **Comprehensive Multi-Disciplinary Evaluation** (CMDE) - [DHS form 7108](#) and the **Individual Treatment Plan** (ITP) - [DHS form 7109](#). These documents should be faxed along with any required UCare forms (to be determined) to UCare Behavioral Health at **1-855-307-6981**.

What EIDBI codes are required for UCare members?

UCare is requiring EIDBI providers to follow [MN DHS EIDBI coding](#) for all EIDBI services, including all modifier combinations. Authorizations and Notifications for EIDBI services will only contain the UB modifier. Any additional appropriate modifiers that reflect the service provided should be on the claim form to ensure correct reimbursement.

Other Important Information and Reminders

Authorization and Notification Definitions:

The following definitions are found in UCare's Provider Manual in [Chapter 5](#):

Prior Authorization is an approval by an Approval Authority prior to the delivery of a specific service or treatment. Prior authorization requests require a clinical review by qualified, appropriate professionals to determine if the service or treatment is medically necessary, if it is an eligible expense, is appropriate, and that other alternatives have been considered.

Notification is the process of informing UCare or delegates of UCare of a specific medical treatment or service prior to, or within a specified time period after, the start of the treatment or service.

If requesting a procedure that is listed in the Authorization & Notification Requirement grids as requiring an Authorization, the provider must obtain an Authorization prior to providing the service. For services indicated as requiring Notifications, the provider must notify UCare within the timeframe stated.

Important Reminder when Faxing UCare Forms:

As a reminder, **the correct fax number for UCare Behavioral Health is 1-855-307-6981**. Please inform all agency staff who send the Authorization/Notifications of this important detail and make sure that any preprogrammed faxes have the correct number. Please also remind agency staff that the information included on forms falls under HIPAA rules and may be subject to required reporting if misdirected. Any faxes sent to incorrect numbers will need to be resubmitted to UCare Behavioral Health.

Important Resources and Phone Numbers

[Customer Services](#) (for UCare member inquiries)

[UCare Provider Manual](#)

[Behavioral Health Authorization and Notification Requirement Grids](#)

[Behavioral Health Forms](#)

[Authorization Overview Document](#) (forms and process guide)

[UCare Provider webpage](#)

[UCare Provider News webpage](#)

[UCare Provider Portal](#) (authorization lookup, claims status)

[Register your email](#) for information and updates

UCare Behavioral Health for Authorization and Notification questions:

612-676-3300 or 1-888-531-1493

UCare Provider Assistance Center for claim and billing questions:

612-676-3300 or 1-888-531-1493

UCare Provider Assistance Center for Provider Portal questions:

1-866-245-9297

Behavioral Health Fax number: 1-855-307-6981