

# **Adult Rehabilitative Mental Health Services (ARMHS)**

Policy Number: SC15P0049A3 Effective Date: May 1, 2018

Last Update: March 2, 2023

### **PAYMENT POLICY HISTORY**

DATE	SUMMARY OF CHANGE
March 2, 2023	Annual policy review is completed. Updates made to provider eligibility
	criteria (changes published by DHS October 2022). Policy definitions were
	also updated.
September 19, 2022	Information regarding code-specific procedure CPT® or HCPCS was removed.
August 5, 2021	Annual policy review completed. Grammatical corrections were made the
	policy. These changes did not impact the technical requirements of the
	document.
September 11, 2020	Annual policy review. No technical changes were made to the policy.
	Information was moved to the new UCare format, and as a result some
	information was reformatted.
June 24, 2019	Provider eligibility requirements for Level I and Level II Certified Peer
	Specialists were updated based on DHS requirements
May 1, 2019	Annual policy review. The –UD modifier was deleted from H0031 and
	H0032, and units were updated to indicate services are provided per session.
	Eligible provider requirements were updated.
May 1, 2018	The ARMHS policy is implemented by UCare.

### **APPLICABLE PRODUCTS**

This policy applies to the products checked below:

UCARE PRODUCT	APPLIES TO
UCare MinnesotaCare	$\checkmark$
UCare Minnesota Senior Care Plus (MSC+)	$\checkmark$
UCare Prepaid Medical Assistance (PMAP)	√
UCare Connect	√
UCare Connect +Medicare (When MHCP is the primary payer)	√
UCare Minnesota Senior Health Options (MSHO) (When MHCP is the primary payer)	√



PAGE



## TABLE OF CONTENTS

**TABLE OF CONTENTS** 

PAYMENT POLICY HISTORY	
APPLICABLE PRODUCTS	
TABLE OF CONTENTS	
PAYMENT POLICY OVERVIEW	<del>(</del>
POLICY DEFINITIONS	<del>(</del>
ENROLLEE ELIGIBILITY CRITERIA	12
ELIGIBLE PROVIDERS OR FACILITIES	12
Provider	12
Facility	13
Other and/or Additional Information	13
EXLUDED PROVIDER TYPES	13
MODIFIERS, CPT, HCPCS, AND REVENUE CODES	13
General Information	13
Modifiers	14
CPT and/or HCPCS Code(s)	14
Revenue Codes	15
PAYMENT INFORMATION	15
Covered Services	15
Non-Covered Services	15
Payment Increases and Reductions	16
Time Based Services	16
BILLING REQUIREMENTS AND DIRECTIONS	16
PRIOR AUTHORIZATION, NOTIFICATION AND THRESHOLD INFORMATION	17
Prior Authorization and Notification Requirements	17





Threshold Information	17
RELATED PAYMENT POLICY INFORMATION	17
SOURCE DOCUMENTS AND REGULATORY REFENCES	17
DISCLAIMER	18



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### **PAYMENT POLICY INSTRUCTIONS**

A payment policy assists in determining provider reimbursement for specific covered services. To receive payment, the provider must be in a contractual relationship with UCare and provide services to a member enrolled in one of UCare's products. This payment policy is intended to provide a foundation for system configuration, work instructions, call scripts, and provider communications. A payment policy describes the rules for payment, which include applicable fee schedules, additional payment rules by regulatory bodies, and contractual terms. This policy is a general guideline and may be superseded by specific provider contract language.

#### **PAYMENT POLICY OVERVIEW**

ARMHS services are rehabilitative and assists the patient to develop retain and enhance psychiatric stability, social competencies, personal and emotional adjust, and independent living and community skills impaired by the symptoms of mental illness. ARMHS also enable a patient to retain stability and functioning if a patient is at risk of losing significant functioning or being admitted to a more restrictive service.

This policy outlines the billing and payment guidelines associated with ARMHS services.

### **POLICY DEFINITIONS**

TERM	NARRATIVE DESCRIPTION
Adult	Means mental health services which are rehabilitative and enable the patient to
Rehabilitative	develop and enhance psychiatric stability, social competencies, personal and
Mental Health	emotional adjustment, and independent living and community skills, when these
Services	abilities are impaired by the symptoms of mental illness. The services also enable a
(ARMHS)	patient to retain stability and functioning if the patient is at risk of losing significant
	functionality or being admitted to a more restrictive service setting without these
	services. In addition, the services instruct, assist, and support a patient in areas such
	as medication education and monitoring, and basic social and living skills in mental
	illness symptom management, household management, employment-related, or
	transitioning to community living.
Basic Living	Means activities that instruct, assist, and support skill areas essential for every day,
and Social	independent living, including, but not limited to:
Skills	Interpersonal communications
	<ul> <li>Community resource utilization and integration</li> </ul>
	Crisis assistance



TERM	NARRATIVE DESCRIPTION
	Relapse prevention
	<ul> <li>Budgeting, shopping and healthy lifestyle skills and practices</li> </ul>
	Cooking and nutrition
	Transportation
	Medication monitoring
	Mental illness symptom management
	Household management
	Employment-related skills
	Transitioning to community living
Certified Peer	Means a trained individual who uses a non-clinical approach that helps patients
Specialist	discover their strengths and develop their own unique recovery goals. The CPS
(CPS)	models wellness, personal responsibility, self-advocacy, and hopefulness through
	appropriate sharing of his or her story based on lived experience.
	UCare recognizes two levels of certified peer specialists: Level I and Level II.
	Qualifications
	Certified Peer Specialist Level I
	Level I peer specialists must meet the following criteria:
	Level 1 peer specialists must meet the following enteria.
	Be at least 21 years old
	Have or have had a primary diagnosis of mental illness
	Is a current or former recipient of mental health services
	Be willing to share their experience of recovery
	Successfully completes the DHS approved Certified Peer Specialist training
	and certification exam
	Be certified by the Department of Human Services.
	Certified Peer Specialist Level II
	Level II peer specialists must meet all requirement of a Level I CPS and one or more
	of the following criteria:
	Is qualified at the Mental Health Practitioner level as defined by Minnesota
	Statute 245.462, subdivision 17
	Has at least 6,000 hours of supervised experience in the delivery of peer
	services to persons with mental illness
	Has at least 4000 hours of supervised experience in the delivery of services
	to persons with mental illness and an additional 2000 hours of supervised
	experience in the delivery of peer services to persons with mental illness.



TERM	NARRATIVE DESCRIPTION
Certified Peer Specialist Services (CPSS)	Means specific rehabilitative services emphasizing the acquisition, development, and enhancement of skills a person with a mental illness needs to move forward in his or her recovery.
Community Intervention	<ul> <li>Means a service of strategies provided on behalf of a patient to do the following:</li> <li>Alleviate or reduce barriers to community integration or independent living</li> <li>Minimize the risk of hospitalization or placement in a more restrictive living arrangement</li> </ul>
Diagnostic Assessment	Means functional face-to-face evaluation resulting in a complete written assessment that includes clinical considerations and severity of the client's general physical, developmental, family, social, psychiatric, and psychological history, and current condition. The Diagnostic Assessment will also note strengths, vulnerabilities, and needed mental health services.
Individual Treatment Plan (ITP)	Means the person-centered process that focuses on developing a written plan that defines the course of treatment for the patient. The plan is focused on collaboratively determining real-life outcomes with a patient and developing a strategy to achieve those outcomes. The plan establishes goals, measurable objectives, target dates for achieving specific goals, identifies key participants in the process, and the responsible party for each treatment component. In addition, the plan outlines the recommended services based on the patient's diagnostic assessment and other patient specific data needed to aid the patient in their recovery and enhance resiliency. An individual treatment plan should be completed before mental health service delivery begins.
Medication Education Services	Means services provided individually or in groups which focus on educating the patient about:  Mental illness and symptoms; The role and effects of medications in treating symptoms of mental illness; and The side effects of medications. Medication education is coordinated with medication management services and does not duplicate it.
Mental Health Practitioner	Medication education services are provided by physicians, pharmacists, physician assistants, or registered nurses  Means a provider who are not eligible for enrollment, must be under clinical supervision of a mental health professional and must be qualified in at least one of the following five ways:



TERM	NARRATIVE DESCRIPTION
	Practitioner is qualified through relevant coursework by completing at least
	30 semester hours or 45 quarter hours in Behavioral Sciences or related
	fields and:
	a. Has at least 2,000 hours of supervised experience in the delivery of
	services to adults or children with:
	i. Mental illness, substance use disorder,
	ii. Traumatic brain injury or developmental disabilities and
	completes 30 hours of additional training on mental illness,
	recovery and resiliency, mental health de-escalation
	techniques, co-occurring mental illness and substance
	abuse, and psychotropic medications and side effects; or
	iii. Is fluent in the non-English language of the ethnic group to
	which at least 50 percent of the practitioner's clients belong,
	and completes 30 hours of additional training on mental
	illness, recovery and resiliency, mental health de-escalation
	techniques, co-occurring mental illness and substance
	abuse, and psychotropic medications and side effects; or
	iv. Has completed a practicum or internship that required
	direct interaction with adults or children served, and was
	focused on behavioral sciences or related fields; or
	v. Is working in a MHCP-enrolled adult or children's day
	treatment program.
	2. Practitioner is qualified through work experience if the practitioner has
	either:
	a. At least 4,000 hours of experience in the delivery of services to
	adults or children with:
	i. Mental illness, substance use disorder, or
	ii. Traumatic brain injury or developmental disabilities and
	completes 30 hours of additional training on mental illness,
	recovery and resiliency, mental health de-escalation
	techniques, co-occurring mental illness and substance
	abuse, and psychotropic medications and side effects;
	b. At least 2,000 hours of work experience and receives treatment
	supervision at least once per week until meeting the requirement of
	4,000 hours in the delivery of services to adults or children with:
	i. Mental illness, or substance use disorder; or
	ii. Traumatic brain injury or developmental disabilities and
	completes 30 hours of additional training on mental illness, recovery and resiliency, mental health de-escalation
	techniques, co-occurring mental illness and substance
	abuse, and psychotropic medications and side effects;
	3. Practitioner is qualified if they hold a master's or other graduate degree in
	behavioral sciences or related fields.
	Defiavioral sciences of related fields.



TERM	NARRATIVE DESCRIPTION
	4. Practitioner is qualified as a vendor of medical care if the practitioner meets the definition of vendor of medical care in <a href="Minnesota Statutes">Minnesota Statutes</a> , 256B.02, subdivision 7, paragraphs (b) and (c), and is serving a federally recognized tribe.
	<ul> <li>In addition to the above criteria:</li> <li>A mental health practitioner for a child member must have training working with children.</li> <li>A mental health practitioner for an adult member must have training working with adults.</li> </ul>
Mental Health Professional	Means one of the following providers:  Clinical nurse specialist (CNS)  Licensed independent clinical social worker (LICSW)  Licensed marriage and family therapist (LMFT)  Licensed professional clinical counselor (LPCC)  Licensed psychologist (LP)  Mental health rehabilitative professional  Psychiatric nurse practitioner (NP)  Psychiatry or an osteopathic physician  Tribal-certified professional
Mental Health Rehabilitation Worker	Mental Health Rehabilitation workers must have a high school diploma or equivalent and meet one of the following:
	<ul> <li>Be fluent in the non-English language or competent in the culture of the ethnic group to which at least 20 percent of the mental health rehabilitation worker's clients belong, or</li> <li>Have an associate of arts degree, or</li> <li>Have two years of full-time postsecondary education or a total of 15 semester hours or 23 quarter hours in behavioral sciences or related fields, or</li> <li>Be a registered nurse, or</li> <li>Have, within the previous 10 years, three years of personal life experience with mental illness, or</li> <li>Have, within the previous 10 years, three years of life experience as a primary caregiver to an adult with a mental illness, traumatic brain injury, substance use disorder, or developmental disability, or</li> <li>Have, within the previous 10 years, 2,000 hours of work experience providing health and human services to individuals</li> </ul>



TERM	NARRATIVE DESCRIPTION
	Mental health rehabilitation workers under the treatment supervision of a mental health professional or certified rehabilitation specialist may provide rehabilitative mental health services to an adult client according to the client's treatment plan.
Notification	Means the process of informing UCare or their delegates of a specific medical treatment or service prior to billing for certain services. Services that require notification are not subject to review for medical necessity but must be medically necessary and covered within the member's benefit set.
Prior Authorization	Means an approval by UCare or their delegates prior to the delivery of a specific service or treatment. Prior authorization requests require a clinical review by qualified, appropriate professionals to determine if the service or treatment is medically necessary. UCare requires certain services to be authorized before services begin. Services provided without an authorization will be denied.
Serious and Persistent Mental Illness or Serious Mental Illness	A condition with a diagnosis of mental illness that meets at least one of the following:  The member had two or more episodes of inpatient care for mental illness within the past 24 months  The member had continuous psychiatric hospitalization or residential treatment exceeding six months' duration within the past 12 months  The member has been treated by a crisis team two or more times within the past 24 months  The member has a diagnosis of schizophrenia, bipolar disorder, major depression or borderline personality disorder; evidences a significant impairment in functioning; and has a written opinion from a mental health professional stating he or she is likely to have future episodes requiring inpatient or residential treatment unless community support program services are provided  The member has, in the last three years, been committed by a court as a mentally ill person under Minnesota statutes, or the adult's commitment as a mentally ill person has been stayed or continued  The member was eligible under one of the above criteria, but the specified time period has expired  The member was eligible as a child with severe emotional disturbance, and the member has a written opinion from a mental health professional, in the last three years, stating that he or she is reasonably likely to have future episodes requiring inpatient or residential treatment of a frequency described in the above criteria, unless ongoing case management or community support services are provided



TERM	NARRATIVE DESCRIPTION
Transition to	Means services which maintain continuity of contact between the rehabilitation
Community	services provider and the patient, and which facilitate discharge from a hospital,
Living Services	residential treatment program under Minnesota Rules, chapter 9505, board and
	lodging facility, or nursing home.

#### **ENROLLEE ELIGIBILITY CRITERIA**

THIS SECTION OF THE POLICY PROVIDES INFORMATION THAT IS SPECIFIC TO THE UCARE MEMBER, INCLUDING INFORMATION ABOUT THE CRITERIA THE MEMBER MUST MEET IN ORDER FOR THE SERVICE(S) IN THE POLICY TO BE ELIGIBLE FOR PAYMENT

The member must be enrolled in an UCare MHCP product, and meet the following requirements:

- Be 18 years old or older.
- Have a primary diagnosis of a serious mental illness as determined by a Diagnostic Assessment;
- Have a completed <u>Level of Care (LOC)</u> assessment that indicates a Level 3 or Level 2; and
- Have a significant impairment in functioning in three or more areas of the <u>Functional</u>
   <u>Assessment</u> domains specified in statute.

### **ELIGIBLE PROVIDERS OR FACILITIES**

OUTLINED BELOW IS THE SPECIFIC CRITERIA A PROVIDER MUST MEET IN ORDER FOR THE SERVICE(S) IN THIS POLICY TO BE ELIGIBLE FOR PAYMENT. THE SERVICE(S) IN THE POLICY TO BE ELIGIBLE FOR PAYMENT

#### **Provider**

### Agencies / Entities

- Each ARMHS provider entity must be certified to provide ARMHS. County-operated entities must receive additional certification from any other counties in which they will provide services.
- Non-county entities must receive additional certification from each county where they provide services.
- Entities providing ARMHS services must be recertified every three (3) years.

### **Eligible ARMHS Providers**

The following individual mental health providers are eligible to provide ARMHS:

Mental health professional



- Certified rehabilitation specialist
- Mental health practitioner
- Clinical trainee
- Mental health rehabilitation worker
- Certified peer specialist\*

\*Mental health rehabilitation workers (MHRW) and certified peer specialist (CPS) level 1s cannot develop a Functional assessment (FA), level of care assessment, or individual treatment plan (ITP). MHRWs and CPS 1s can implement ITP interventions and develop a progress note.

The following providers are eligible to provide medication education services under ARMHS:

- Physician
- Registered nurse
- Physician assistant
- Pharmacist

#### **Facility**

Not applicable. This policy outlines the professional billing and payment guidelines associated with ARMHS.

### Other and/or Additional Information

Not applicable.

### **EXLUDED PROVIDER TYPES**

OUTLINED BELOW IS INFORMATION REGARDING PROVIDERS WHO ARE NOT ELIGIBLE TO FURNISH THE SERVICE(S) LISTED IN THIS POLICY.

Not applicable.

### **MODIFIERS, CPT, HCPCS, AND REVENUE CODES**

#### **General Information**

The Current Procedural Terminology (CPT®) HCPCS, and Revenue codes listed in this policy are for reference purposes only. Including information in this policy does not imply that the service described by a code is a covered or non-covered health service. The inclusion of a code does not imply any right to reimbursement or guarantee of claim payment.



#### **Modifiers**

The modifiers listed below are not intended to be a comprehensive list of all modifiers. Instead, the modifiers that are listed are those that must be appended to the CPT® / HCPCS codes listed below. Based on the service(s) provided, and the circumstances surrounding those services it may, based on correct coding, be appropriate to append an additional modifier(s) to the CPT® / HCPCS code.

When a service requires multiple modifiers, the modifiers must be submitted in the order listed below. If it is necessary to add additional modifiers, they should be added after the modifiers listed below.

MODIFIER(S)	NARRATIVE DESCRIPTION
HM	Adult Mental Health Rehabilitation Worker or Mental Health Behavioral Aide
	Level II
HN	For purposes of this policy, the –HN modifier indicates services were furnished
	by a Mental Health Practitioner or qualified Clinical Trainee_when licensing and
	supervision requirements are met.
HQ	Group Modality
TS	Adult Diagnostic Update
U3	ARMHS transitioning to community living

### CPT and/or HCPCS Code(s)

CPT AND/OR HCPCS CODE(S)	MODIFIER(S)	NARRATIVE DESCRIPTION
H2017		Basic living and social skills – individual mental health professional or practitioner
H2017	НМ	Basic living and social skills - individual; mental health rehabilitation worker
H2017	HQ	Basic living and social skills - group; mental health professional, practitioner, or rehabilitation worker
H2017	U3	Basic living and social skills, transitioning to community living (TCL), mental health professional or practitioner
H2017	U3, HM	Basic skills, transitioning to community living (TCL) by a mental health rehabilitation worker, less than bachelor's degree level
90882		Environmental or community intervention, mental health professional or practitioner
90882	НМ	Environmental or community intervention, mental health rehabilitation worker
90882	U3	Environmental or community intervention; transition to community living (TCL) intervention



CPT AND/OR HCPCS CODE(S)	MODIFIER(S)	NARRATIVE DESCRIPTION
90882	U3, HM	Environmental or community intervention; transition to community living intervention, less than bachelor's degree level, mental health rehabilitation worker
H0031		Mental health assessment, by non- physician
H0031	TS	Mental health assessment, by non-physician, follow-up service (review or update)
H0032		Mental health service plan development by non-physician
H0032	TS	Mental health service plan development by non-physician, follow-up services (review or update)
H0034		Medication education, individual: MD, RN, PA, or pharmacist
H0034	HQ	Medication education, group setting

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#### **Revenue Codes**

Not applicable. This policy addresses the professional billing of ARMHS.

### **PAYMENT INFORMATION**

### **Covered Services**

The following services are considered billable ARMHS services:

- Basic living and social skills
- Certified peer specialist services
- Community intervention
- Individual treatment plan
- Medication education
- Transition to community living services

Except for community intervention services all services must be provided face-to-face.

#### **Non-Covered Services**

The following services are not covered Adult Rehabilitative Mental Health Services:

- Patient transporting services
- Services provided and billed by providers not enrolled to provide ARMHS



- ARMHS performed by volunteers
- Provider performance of household tasks, chores, or related activities, such as laundering clothes, moving the patient's household, housekeeping, and grocery shopping for the patient
- Time spent "on call" and not delivering services to patients

#### **Payment Increases and Reductions**

Based on MHCP guidelines when certain mental services are furnished by a master's prepared provider a twenty percent (20%) reduction is applied to the allowed amount. Masters prepared providers are:

- Clinical Nurse Specialist (CNS-MH)
- Licensed Independent Clinical Social Worker (LICSW)
- Licensed Marriage and Family Therapist (LMFT)
- Licensed Professional Clinical Counselor (LPCC)
- Licensed Psychologist (LP) Master's Level
- Psychiatric Nurse Practitioner
- Master's Level enrolled provider

#### **Time Based Services**

When billing for services that include time as part of their definition, follow HCPCS and CPT guidelines to determine the appropriate unit(s) of service to report. Based on current guidelines, providers must spend more than half the time of a time-based code performing the service to report the code. If the time spent results in more than one- and one-half times the defined value of the code, and no additional time increment code exists, round up to the next whole number. Outlined below are the billable units of service based on whether the description of the service includes the unit of measurement of 15 minutes or 60 minutes:

MINUTES	BILLABLE UNITS
Fifteen (15) Minute Increments	
0 – 7 minutes	0 (no billable unit of service)
8 – 15 minutes	1 (unit of billable service)
Sixty (60) Minute Increments	
0 – 30 minutes	0 (no billable unit of service)
31 – 60 minutes	1 (unit of billable service)

### **BILLING REQUIREMENTS AND DIRECTIONS**

Outlined below are the billing guidelines for ARMHS services:



- Submit claims using the 837-P format or the electronic equivalent;
- Enter the treating provider's NPI number on each claim line; and
- Use appropriate CPT modifiers if an ARMHS service is provided on the same day but at different times by any of the following:
  - The same ARMHS provider
  - Different ARMHS providers within the same ARMHS provider organization
  - Different ARMHS provider organizations working concurrently with an ARMHS recipient.

### PRIOR AUTHORIZATION, NOTIFICATION AND THRESHOLD INFORMATION

### **Prior Authorization and Notification Requirements**

UCare does update its' authorization, notification, and threshold requirements from time-to-time. The most current prior authorization requirements can be found here.

#### **Threshold Information**

Not applicable.

### **RELATED PAYMENT POLICY INFORMATION** OUTLINED BELOW ARE OTHER POLICIES THAT MAY RELATE TO THIS POLICY AND/OR

MAY HAVE AN IMPACT ON THIS POLICY.

POLICY NUMBER	POLICY TITLE
SC14P0026A3	Certified Peer Specialist
SC14P0004A3	Diagnostic Assessment

UCare payment policies are updated from time to time. The most current UCare payment policies can be found here.

### **SOURCE DOCUMENTS AND REGULATORY REFENCES**

LISTED BELOW ARE LINKS TO CMS, MHCP, AND STATUTORY AND REGULATORY REFERENCES USED TO CREATE THIS POLICY

MHCP Provider Manual, Mental Health Services, ARMHS



Minnesota Statutes 256B.0623

Minnesota Statutes 2451.011.5
Minnesota Statutes 2451.10
Minnesota Rule 9505.2175, subpart 1 & 2

#### **DISCLAIMER**

"Payment Policies assist in administering payment for UCare benefits under UCare's health benefit Plans. Payment Policies are intended to serve only as a general reference resource regarding UCare's administration of health benefits and are not intended to address all issues related to payment for health care services provided to UCare members. When submitting claims, all providers must first identify member eligibility, federal and state legislation, or regulatory guidance regarding claims submission, UCare provider participation agreement contract terms, and the member-specific Evidence of Coverage (EOC) or other benefit document. In the event of a conflict, these sources supersede the Payment Policies. Payment Policies are provided for informational purposes and do not constitute coding or compliance advice. Providers are responsible for submission of accurate and compliant claims. In addition to Payment Policies, UCare also uses tools developed by third parties, such as the Current Procedural Terminology (CPT®\*), InterQual guidelines, Centers for Medicare, and Medicaid Services (CMS), the Minnesota Department of Human Services (DHS), or other coding guidelines, to assist in administering health benefits. References to CPT® or other sources in UCare Payment Policies are for definitional purposes only and do not imply any right to payment. Other UCare Policies and Coverage Determination Guidelines may also apply. UCare reserves the right, in its sole discretion, to modify its Policies and Guidelines as necessary and to administer payments in a manner other than as described by UCare Payment Policies when necessitated by operational considerations."