

**WAIVER REASON CODES**  
 (From DHS's & UCare's Reason Code Usage Guide)

**Revision Date: 3/30/15**

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<b><u>Reason Category</u></b>	<b><u>Reason Code</u></b>	<b><u>Reason</u></b>	<b><u>Supporting Citation</u></b>	<b><u>Usage Examples</u></b>
<b>(Effective date)</b>				
4/1/2009	0714	This is not a covered service under your waiver.	256B.0915 subp. 5	<ul style="list-style-type: none"> <li>▪ When service requested is not waiver service</li> </ul>
4/1/2009	0715	The service requested exceeds your waiver benefit level.	256B.0915 subp. 3a  (Or 256B.0915 subp 3b, if living in facility)	<ul style="list-style-type: none"> <li>▪ When request puts cost over the cap</li> </ul>
<b>Other insurance</b>				
4/1/2009	0804	You have Medicare. Medicare should be billed first.	9505.0070 subp 2	<ul style="list-style-type: none"> <li>▪ Use this first when other coverage is Medicare</li> </ul>
<b>More information needed</b>				
4/1/2009	0902	More information is needed from you or your provider before we can make a decision. [Call Member Services at _____ to ask what is needed.]	256B.0915 EW only 256B.49 CA waiver only	<ul style="list-style-type: none"> <li>▪ EW</li> <li>▪ Other waivers</li> </ul>
4/1/2009	1114	You are not eligible for Long Term Care or waiver services for the time requested.	9505.0210	
<b>Service authorization</b>				
4/1/2009	1602	Services are being terminated at the member's request.	Minnesota Statute 256B.69 Subd.6b,	Enrollee must be informed in writing when waiver service is terminated, including when at a member's request. Not only waiver service, but other approved services.
4/1/2009	1603	The request for services was withdrawn by your provider or at your request.	Minnesota Statute 256B.69 Subd.6b,	Enrollee must be informed in writing when waiver service is terminated or reduced, including when at a member's request.
4/1/2009	1608	Based on your care plan, your Waiver services will	M.S. 256B.0652	Waiver

		be reduced.	9505.0290	
4/1/2009	1609	Based on your care plan, your Waiver services will be terminated.	M.S. 256B.0652	Waiver
4/1/2009	1610	A service or item that meets this need has already been provided.	9505.0210 – General requirements for covered services	HHA when a PCA has been approved
4/1/2009	1611	This is not part of your care plan.	M.S. 256B.0651, subd. 12 9505.0290 or 9505.0295	Waiver
4/1/2009	1612	This service requires an order from your physician. Your physician has not ordered this service.	9505.0290 or 9505.0295	Enrollee on waiver and has requested a nutritional supplement.
5/1/2009 Updated 8/10/2012	1613	We were unable to locate you for the required face-to-face assessment. Your request for services is denied. Call Member Services at < > to ask what is needed to request another assessment.	M.S. 256B.0911 Subd. 3a	<b>For Initial LTCC assessments only.</b>
5/1/2009 Updated 8/10/2012	1614	We were unable to locate you for the required face-to-face or telephone re-assessment. Your current services will be terminated. No further services will be authorized until the required re-assessment is completed. Call Member Services at < > to ask what is needed to request another re-assessment.	M.S. 256B.0911 Subd. 3a	For use when a member has previously authorized home and community based waiver services
After 9/1/2009	1615	Services are being reduced at the member's request.	Minnesota Statute 256B.69 Subd.6b,	Enrollee must be informed in writing when waiver service is reduced, including when at a member's request.
	1621	Your Elderly Waiver has closed because you have been in an institutional setting for more than 30 days. If you move back to a community setting you will need a new assessment to determine if you are eligible for the Elderly Waiver.	42 CFR §441.301(b)(1) (ii)	For use when member went to a nursing home or out of the community for more than 30 days.

	1622 Based on your recent face-to-face assessment it has been determined that you do not meet the Nursing Facility Level of Care requirements. This means you do not qualify for payment of Long-Term Care services under the Elderly Waiver.	Minnesota Statute § 144.0724. subds. 2(h), 4 and 11. Minnesota Statute § 256B.0911, Minnesota Statute § 256B.0915, subd. 5 (Elderly Waiver)	For not meet nursing home level of care.
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