



UCare Restricted Recipient Program Reference Guide

Our mutual patient/member is in the Restricted Recipient Program (RRP). The following information can help providers and clinics collaborate effectively with UCare's Restricted Recipient Program throughout this patient's restriction.

This UCare member has been instructed to establish care with the assigned provider listed in this packet. The State of Minnesota Restricted Recipient Program requires that all additional prescribers must be referred from the patient's assigned Primary Care Provider (PCP) to allow for visit coverage and medications to be filled, including covering physicians from the Primary Care Clinic.

- If you would like to authorize practice partners from your clinic to have visits with or prescribe medications for the patient when you are unavailable, please use the referral form, **Prescribing Privileges for PCP Partners in Clinic**. This form can be found at <https://home.ucare.org/en-us/providers/eligibility-authorization/> in the drawer titled "Restricted Recipients" or sent via fax from UCare.
- If a specialty provider is needed, please complete the referral form, **Medical Referral for UCare Restricted Recipient Enrollee**. Members must work with their assigned PCP to identify medical necessity for specialty providers. This form can be found at <https://home.ucare.org/en-us/providers/eligibility-authorization/> in the drawer titled "Restricted Recipients" or sent via fax from UCare.

Please fax all referrals to the UCare RRP department at 612-884-2316.

Members are enrolled in the RRP for periods of 24 or 36 months. Members cannot change their assigned providers for the first **90** days of their restriction unless their address changes by more than 30 miles. Members are only permitted two voluntary assigned provider changes per 12 month period.

Connecting with UCare's Restricted Recipient Coordinators

This members is assigned to the Restricted Recipient Program Coordinator (RRC) identified below:

This member's UCare RRC is _____

They can be reached at _____

The general RR line is 612-676-3397

The RR fax number is 612-884-2316

RRCs can assist in facilitating referrals; help with pharmacy questions, claims issues and possible continuity of care challenges that may arise; and more.

Thank you for your partnership.