

Provider Guide



Model of Care Training

UCare provides annual training on our Model of Care for Dual Eligible Special Needs (D-SNP) and Institutional Special Needs (I-SNP) Plans. The Model of Care training gives an overview of UCare's Special Needs Plans (SNP) population, network and UCare's approach to supporting members.

UCare's SNP members face a host of unique challenges and barriers to receiving the care they need. UCare's Special Needs Plans are designed with a unique set of benefits and services to help reduce barriers and assist in managing their care. The Model of Care training will help you make connections between the population and benefits to assist in improving member outcomes.

UCare and the Centers for Medicare & Medicaid Services (CMS) **require** that all providers who work with UCare's Minnesota Senior Health Options (MSHO), UCare Connect + Medicare or I-SNP members, complete Model of Care training and submit a completed Model of Care Attestation form, which can be found on the [UCare Provider Model of Care Training page](#).

Providers have two options to complete the training:

- Access the recorded training on the [Model of Care Training for Providers page](#)
- Email us to request individual training or to register for an in-person or virtual presentation at MOCAttestation@ucare.org

Once you are finished with the training, an electronic [Attestation Form](#) is required to confirm completion. If you are not able to access the Electronic Attestation Form, reach out to MOCAttestation@ucare.org for support.

Group Attestation: An authorized individual may attest for the entire agency. Complete the electronic attestation and mark "group attestation" on the document. If attesting for a group, list all providers who attended the Model of Care Training when directed on the electronic form.

More information about MOC training, including FAQs, can be found on the [UCare Provider Model of Care Training page](#).

If you have questions about MOC training, contact us at MOCAttestation@ucare.org.

Frequently Asked Questions

I have completed the Model of Care training for another insurer, do I need to complete UCare's?

- Yes, you are required to complete the annual Model of Care training for every insurer with whom you have a contract. CMS does not have a centralized process. UCare is required to offer the Model of Care training and to document that the care providers have completed it.

Who must complete the Model of Care training?

- CMS requires that **all** providers who are serving or will serve I-SNP, and/or D-SNP members complete Model of Care training within 90 days of initially contracting with UCare and annually thereafter.

How is the Model of Care training conducted?

- Model of Care training is available online, via virtual presentations and/or may be scheduled individually.

Do I need to complete an Attestation Form?

- Yes, UCare uses the [Attestation Form](#) as proof of completion for MOC training.

Must all Attestation Forms be completed individually?

- If it is an individual provider, yes.
- If it is a group training, one Attestation Form can be submitted by the individual with the authority to sign on behalf of the group.
 - If attesting for a group, please list all providers who attended the Model of Care Training when directed on the electronic form.