

2022 Authorization and Notification Requirements – Medical Services

For the following UCare Plans:

UCare Connect = Special Needs Basic Care | **MSC Plus =** Minnesota Senior Care Plus

PMAP = Prepaid Medical Assistance Plan | **MnCare =** MinnesotaCare

UCare works with delegated organizations to handle the following types of authorizations, so they are not included in this document. Find current guidelines and contact information on the <u>UCare Provider Website</u>.

- Chiropractic care
- Dental care
- Pharmacy

Durable Medical Equipment – PURCHASE

The following medical services require authorization or notification. (Click a topic for details.)

Proton Beam Therapy

Acupuncture	Genetic Testing for Cancer	Skilled Nursing Facility & Swing Bed
Acute Inpatient Rehabilitation	Home Health Care (SNV, HHA)	Spinal Cord Stimulation
Back (Spine) Surgery	Home Care Nursing (formerly Private Duty Nursing)	<u>Transplant</u>
Bariatric Surgery (Gastric Bypass)	Inpatient Hospital, Acute	<u>Vein Procedures</u>
Bone Growth Stimulator	Long-Term Acute Care (LTAC)	Wheelchair & Accessories – RENTAL/PURCHASE
Cosmetic or Reconstructive Procedures	Non-UCare Contracted Provider	Wheelchair - PURCHASE
<u>Cranial Nerve Stimulation</u>	Personal Care Assistant (PCA)	Wheelchair - RENTAL
<u>Durable Medical Equipment – RENTAL</u>	Private Duty Nursing (see Home Care Nursing)	Wound VAC

Effective 1/1/2022, unless noted otherwise

Important Information regarding Medical Authorization & Notification

- Submit authorization requests 14 calendar days prior to the start of service for non-urgent conditions.
- All Services are subject to member eligibility and benefit coverage.
- For services that require authorization, failing to obtain the authorization in advance may result in a denied claim.
- UCare reserves the right to review and verify medical necessity for all services.
- UCare does not instruct providers on how to bill. The codes listed on the authorization grid are for informational purposes only to assist our providers in the authorization process.
- InterQual Decision Support tool and MHCP coverage policies are used as appropriate for medical necessity determinations. You may request a copy of the criteria used to make a medical necessity determination.
- Contact UCare Provider Assistance Center (612-676-3000 or 1-888-531-1493) for additional information on thresholds.
- UCare is the authorizing entity for all services, unless noted otherwise.
- Clinical criteria may vary by UCare plan.
- Authorization is not required for orthotics and prosthetics.
- Upon discharge from an observation or an inpatient admission, please provide the discharge date

Forms Needed – State Public Programs & Special Needs Plans - Please leverage our <u>SPP/Integrated Plans Forms</u> under each specialty type on the <u>UCare Provider website</u>, and scroll to *Forms* & *Information*.

Prescription Drugs and Medical Injectable Drugs -

- Review the list of medical injectable drugs that require prior authorization and the policies that contain coverage criteria in the Medical Drug Policies library.
- The Formulary pages on the <u>UCare Provider's Pharmacy</u> website show which drugs are covered on the pharmacy benefit for each UCare Plan, as well as everything you need to request exceptions or prior authorization.

Authorization and Notification Contacts

Authorizing Entity	Phone	Fax	Website
Fulcrum Chiropractic	1-877-886-4941 (toll free)	N/A	Fulcrum Chiropractic
Fulcrum Acupuncture		763-204-8572	
Delta Dental of Minnesota	Medicaid - 1-855-648-1415 (toll free)	N/A	Delta Dental
Care Continuum	1-800-818-6747 (toll free)	1-877-266-1871 (toll free)	<u>ExpressPAth</u>
Express Scripts, Inc. (ESI)	Medicaid Phone line for Prior Authorization 1-877-558-7523 (toll free)	Medicaid FAX for Prior Authorization 1-877-251-5896 (toll free)	<u>ExpressPAth</u>
Fairview Partners	952-914-1720	612-884-3602	Fairview Partners
Magellan Healthcare	952-225-5700 1-888-660-4705 (toll free)	1-888-656-1952 (toll free)	https://www.hsminc.com/ Magellan Clinical Guidelines
UCare Mental Health and Substance Use Disorder Services	612-676-6533 or 1-833-276-1185 (toll free)	612-884-2033 1-855-260-9710 (toll free)	
UCare Clinical Services	612-676-6705 1-877-447-4384 (toll free)	612-884-2499 1-866-610-7215 (toll free)	<u>UCare</u>

Service Category	Requirements	CPT/HCPC Codes		State Public	c Programs		Medical Necessity Criteria
			UCare Connect		Prepaid Medical Assistance Plan (PMAP)	Minnesota Care (MnCare)	
Acupuncture Effective 8/8/22, fax PA Form to Fulcrum	Authorization required beyond threshold of 20 units per calendar year. *Updated 8/23/2022	97810, 97811, 97813, 97814	Yes	Yes	Yes	Yes	 Minnesota Health Care Programs Provider Manual: Acupuncture Services Fulcrum licensed acupuncture policy
Acute Inpatient Rehabilitation	Obtain authorization before admission. Concurrent Review for additional days. Upon discharge, please send discharge summary.	Not Applicable	Yes	Yes	Yes	Yes	 InterQual LOC Rehabilitation: Appropriate subset will be chosen based on reason acute inpatient rehabilitation admission
Back (Spine) Surgery Lumbar Spinal Fusion Sacroiliac Joint Fusion	Obtain authorization prior to service. Authorization not required for: • Emergency surgery for trauma • Acute transverse myelopathy • Tumors • Cervical and Thoracic Back Surgery	0200T, 0201T, 0221T, 0222T, 22533, 22534, 22558, 22585, 22586, 22612, 22614, 22630, 22632, 22633, 22634, 22808, 22810, 22812, 22840, 22841, 22842, 22843, 22844, 27279, 27280	Yes	Yes	Yes	Yes	 InterQual Medicare Procedures: Minimally Invasive Sacroiliac (SI) Joint Fusion Vertebroplasty or Kyphoplasty InterQual CP Procedures: Lumbar Spinal Fusion Minnesota Health Care Programs Provider Manual: No criteria listed for Lumbar Fusion and Sacroiliac Joint Fusion

Prior Authorization / Notification Forms

Service Category	Requirements	Requirements CPT/HCPC Codes		State Pub	lic Programs		Medical Necessity Criteria
			UCare Connect	Minnesota Senior Care Plus (MSC+)	Prepaid Medical Assistance Plan (PMAP)	Minnesota Care (MnCare)	
Bariatric Surgery (Gastric Bypass)	Obtain authorization prior to service.	43644, 43645, 43770, 43773, 43775, 43842, 43843, 43845, 43846, 43847, 43848	Yes	Yes	Yes	Yes	 InterQual Procedures: Bariatric or Metabolic Surgery Minnesota Health Care Programs Provider Manual: No criteria listed for Bariatric or Metabolic Surgery
Bone Growth Stimulator	Obtain authorization prior to purchase or placement.	E0748, E0749	Yes	Yes	Yes	Yes	InterQual CP Durable Medical Equipment: • Bone Growth Stimulators, Noninvasive Minnesota Health Care Programs Provider Manual: Equipment and Supplies • Bone Growth Stimulators

Service Category	Requirements	CPT/HCPC Codes		State Pul	blic Programs	5	Medical Necessity Criteria
			UCare Connect	Minnesota Senior Care Plus (MSC+)	Prepaid Medical Assistance Plan (PMAP)	Minnesota Care (MnCare)	
Cosmetic or Reconstructive Procedures Examples include:	Obtain authorization prior to service. Authorization not required for: Blepharoplasty Breast Reconstructive Surgery following medically necessary mastectomy Please note: Photographs are not required to be submitted when requesting authorization for cosmetic/reconstru ctive surgeries. If UCare determines photographs are needed, the Utilization Review Specialist will call to request them.	11920, 11921, 11922, 11950, 11951, 11952, 11954, 11960, 15775, 15776, 15780, 15781, 15782, 15783, 15786, 15787, 15788, 15789, 15792, 15793, 15819, 15824, 15825, 15826, 15828, 15829, 15830, 15832, 15833, 15834, 15835, 15836, 15877, 15788, 15878, 15879, 17106, 17107, 17108, 17340, 17360, 17380, 19300, 19303, 19316, 19318, 19325, 19328, 19330, 19340, 19342, 19350, 19355, 19380, 21137, 21138, 21139, 21172, 21175, 21179, 21180, 21181, 21182, 21183, 21184, 21208, 21209, 21230, 21235, 21248, 21249, 21255, 21256, 21260, 21261, 21263, 21267, 21268, 21270, 21275, 21295, 21296, 21299, 30120, 30400, 30410, 30420, 30430, 30435, 30450, 30540, 30545, 30560, 30620, 40500, 67900, 67912, 69090, 69300, 69320, G0429, Q2026, Q2028, S2066, S2067, S2068	Yes	Yes	Yes	Yes	 InterQual CP Procedures: Appropriate subset will be chosen based o requested procedure Minnesota Health Care Programs Provider Manual: Physician and Professional Services Plastic and Reconstructive Surgery

Service Category Red	Requirements	CPT/HCPC Codes		State Pub	lic Programs	Medical Necessity Criteria	
			UCare Connect	Minnesota Senior Care Plus (MSC+)	Prepaid Medical Assistance Plan (PMAP)	Minnesota Care (MnCare)	
Cranial Nerve Stimulation including Vagus Nerve and Hypoglossal Nerve	Obtain authorization prior to service.	64553, 64568, 64569, 64582	Yes	Yes	Yes	Yes	 InterQual CP Procedures: Vagus Nerve Stimulation Minnesota Health Care Programs Provider Manual: No criteria listed for Cranial Nerve, Vagus Nerve ar Hypoglossal Nerve Stimulation
Durable Medical Equipment – PURCHASE and RENTAL See also: Wheelchairs and accessories See also: Wound VAC UCare reserves the right to determine rental vs. purchase. Repair or replacement of rental equipment is the provider's responsibility. Authorization is not required for: Monthly rental of ventilators Oxygen Prosthetics and orthotic devices/equipment	Authorization is required prior to delivery or dispensing DME items. All months must be authorized.	E0483 - High Frequency Chest Wall Oscillation System E0652 - Pneumatic Compression Device E0766 - Electrical Stimulation Device this is a Rental Only item E2510 - Speech Generating Device	Yes	Yes	Yes	Yes	 InterQual CP Durable Medical Equipment: Appropriate subset will be chosen based on requested DME item Minnesota Health Care Programs Provider Manual: Equipment and Supplies Appropriate coverage criteria for equipment will be chosen based on requested DME item

Service Category	Requirements	CPT /HCPC Codes		State Publ	ic Programs		Medical Necessity Criteria
			UCare Connect	Minnesota Senior Care Plus (MSC+)	Prepaid Medical Assistance Plan (PMAP)	Minnesota Care (MnCare)	
Genetic/Molecular Diagnostic Tests For the following: Breast cancer Ovarian cancer Colorectal cancer (excluding Fecal DNA test) Pancreatic cancer Prostate cancer And all cancer panels (i.e., gene sequencing, whole genome/exome sequencing)	Obtain authorization prior to ordering test.	0037U, 81162, 81163, 81164, 81165, 81166, 81167, 81210, 81212, 81215, 81216, 81217, 81288, 81292, 81293, 81294, 81295, 81296, 81297, 81300, 81301, 81317, 81318, 81319, 81415, 81416, 81432, 81433, 81435, 81436, 81437, 81438, 81445, 81460, 81479, 81500, 81503, 81504, 81506, 81518, 81520, 81521, 81523, 81525, 81535, 81536, 81539, 81540, 81541, 81551, 81599, 84999	Yes	Yes	Yes	Yes	 InterQual Molecular Diagnostics Appropriate subset will be chosen based on requested genetic testing Minnesota Health Care Provider Manual Lab/Pathology, Radiology & Diagnostic Services Lab / Pathology Services Genetic Testing Medical Policy may be available for select genetic tests NCCN Guidelines

Service Category	Requirements	CPT/HCPC Codes		State Publ	ic Programs		Medical Necessity Criteria
			UCare Connect	Minnesota Senior Care Plus (MSC+)	Prepaid Medical Assistance Plan (PMAP)	Minnesota Care (MnCare)	
Home Health Care • Skilled Nurse Visits (SNV)	Obtain authorization prior	SNV - 550, 551, T1030, T1031	Yes	No	No	No	Minnesota Health Care Programs Community Based Services Manual:
Home Health Aide (HHA)	to 1st date of service in a calendar year.	HHA – 570, 571, T1021					 Home Care Home Health Agency Services
Home Care Nursing (Formerly known as Private Duty Nursing)	Obtain authorization prior to 1st visit.	T1002 and T1003 including modifiers TG, TT, UC	Not a covered benefit through UCare. May be covered by Medicaid Fee for Service. Contact Member's	Yes	PMAP, MnCare Not a covered through UCare covered by Me for Service. Cor member's cour	benefit . May be dicaid Fee ntact	Minnesota Health Care Programs Community Based Services Manual: • Home Care • Home Care Nursing (HCN)

Service Category	Requirements	CPT/HCPC Codes		State Public	Programs		Medical Necessity Criteria
		UCare Connect	Minnesota Senior Care Plus (MSC+)				
Inpatient Hospital, Acute • All Hospital Inpatient Level of Care Admissions	Notification required within 24 hours of admission. Concurrent review needed for non-UCare contracted provider over the course of the hospital stay.	Information needed for concurrent review for inpatient for non-UCare contracted hospital stays Admission History and Physical Current MD notes Current labs Diagnostic imaging PT/OT Progress notes Discharge Summary upon discharge Please fax this information to 612-884-2499 or 1-866-610-7215 (toll free).	Yes	Yes	Yes	Yes	InterQual LOC Acute Adult: • Appropriate subset will be chosen based on reason for inpatient admission InterQual LOC Acute Pediatric: • Appropriate subset will be chosen based on reason for inpatient admission

Service Category	Requirements	CPT/HCPC Codes		State Public	Programs		Medical Necessity Criteria
			UCare Connect	Minnesota Senior Care Plus (MSC+)	Prepaid Medical Assistance Plan (PMAP)	Minnesota Care (MnCare)	
Long-Term Acute Care (LTAC)	Obtain authorization before admission. Concurrent Review for additional days. Upon discharge, please send discharge summary.	Not Applicable	Yes	Yes	Yes	Yes	 InterQual LOC Long Term Acute Care: Appropriate subset will be chosen based on reason for LTAC admission
Non-UCare Contracted Provider (Not part of our provider network)	Obtain authorization prior to service.	Not Applicable	Yes	Yes	Yes	Yes	Appropriate criteria will be chosen based on services items requested
Nursing Facility Admission (for Custodial Care)	Notification required within 24 hours of admission. Updates as needed upon MN RUGS changes, transfers to other facilities/hospitals or discharge to home.	Not Applicable See Product ——	Notify within 1 business day of admission and upon a change in care level.	Notify within 1 business day of admission and upon a change in care level.	Not a UCare covered benefit	Not a UCare covered benefit	Minnesota Health Care Programs Provider Manual: • Nursing Facilities

Service Category	Requirements	CPT/HCPC Codes		State Public	Programs		Medical Necessity Criteria
			UCare Connect	Minnesota Senior Care Plus (MSC+)	Prepaid Medical Assistance Plan (PMAP)	Minnesota Care (MnCare)	
Personal Care Assistant (PCA) A PCA Assessment is required to evaluate eligible UCare member's need for PCA services. The assessment must be performed by the UCare Care Coordinator or County Waiver Case Manager in order to approve services.	Obtain authorization prior to service.	T1001, T1019 and T1019UA See Product	Not a UCare- covered benefit.	Yes	Not a UCare- covered benefit.	Not a UCare- covered benefit.	Minnesota Health Care Programs Provider Manual: • PCA Services
Proton Beam Therapy	Obtain authorization prior to service.	77520, 77522, 77523, 77525	Yes	Yes	Yes	Yes	InterQual CP Procedures: • Proton Beam Therapy Minnesota Health Care Programs Provider Manual: No criteria available for proton beam therapy
Spinal Cord Stimulation	Obtain authorization prior to trial and prior to permanent placement.	63650, 63655, 63663, 63664, 63685	Yes	Yes	Yes	Yes	 InterQual CP Procedures: Spinal Cord Stimulator (SCS) Insertion Minnesota Health Care Programs Provider Manual: No criteria listed for spinal cord stimulator

Service Category	Requirements	CPT /HCPC Codes		State Public	c Programs		Medical Necessity Criteria
			UCare Connect	Minnesota Senior Care Plus (MSC+)		Minnesota Care (MnCare)	
• Bone marrow • Heart • Heart-lung • Kidney • Liver • Lung • Pancreas • Stem cell	For a Medicare- approved transplant at a UCare-contracted facility: Notify UCare within 24 hours of inpatient hospital admissions. For a non- Medicare- approved transplant and/or at a non-UCare- contracted facility: Notify UCare prior to referral to a provider or center. Concurrent review required for non- UCare contracted provider over the course of the hospital stay.	Concurrent review for inpatient for non-UCare contracted hospital stays Admission History and Physical Current MD notes Current labs Diagnostic imaging PT/OT Progress notes Discharge Summary upon discharge Please fax this information to 612-884-2499 or 1-866-610-7215 (toll free)	Yes	Yes	Yes	Yes	 InterQual LOC Acute Adult: Appropriate subset will be chosen based on reason for inpatient admission InterQual LOC Acute Pediatric: Appropriate subset will be chosen based on reason for inpatient admission

Service Category	Requirements	CPT /HCPC Codes		State Publi	c Programs	Medical Necessity Criteria	
			UCare Connect	Minnesota Senior Care Plus (MSC+)	Prepaid Medical Assistance Plan (PMAP)	Minnesota Care (MnCare)	
Vein Procedures	Obtain authorization prior to service.	36465, 36466, 36468, 36470, 36471, 36473, 36474, 36475, 36476, 36478, 36479, 36482, 36483, 37765, 37766	Yes	Yes	Yes	Yes	 InterQual CP Procedures: Ablation, Endovenous, Varicose Veins Ambulatory Phlebectomy, Varicose Vein Sclerotherapy, Varicose Veins Minnesota Health Care Programs Provider Manual: No criteria listed for Vein Procedures

Service Category	Requirements	CPT /HCPC Codes	State Public Programs				Medical Necessity Criteria
			UCare Connect	Minnesota Senior Care Plus (MSC+)	Prepaid Medical Assistance Plan (PMAP)	Minnesota Care (MnCare)	
Wheelchair Accessories – PURCHASE and RENTAL Repair or replacement of rental equipment is the DME provider's responsibility. UCare reserves the right to determine rental vs. purchase.	per item.	Rental allowable over \$1000 per month requiring authorization: E1008 K0108*** if over \$1000 per item Purchase allowable over \$1000 per month requiring authorization: E0986, E1002, E1003, E1004, E1005, E1006, E1007, E1008, E1010, E1012, E1030, E2204, E2227, E2228, E2310***, E2311***, E2312***, E2321, E2329, E2330, E2373, E2328, E2329, E2330, E2373, E2376 K0108*** if over \$1000 per item ***Effective 2-15-22 Please note: This may not be an all-inclusive list. Please review the DHS fee schedule to determine if the item you are requesting would be over \$1000 per month to purchase or rent.	Yes	Yes	Yes		 Appropriate subset will be chosen based on requested wheelchair item Minnesota Health Care Programs Provider Manual: Equipment and Supplies Appropriate coverage criteria for equipment will be chosen based on requested wheelchair item

Service Category	Requirements	CPT /HCPC Codes	State Public Programs				Medical Necessity Criteria
			UCare Connect	Minnesota Senior Care Plus (MSC+)	Prepaid Medical Assistance Plan (PMAP)	Minnesota Care (MnCare)	
Wheelchair – RENTAL UCare reserves the right to determine rental vs. purchase.	Authorization is required prior to delivery or dispensing power operated vehicles and power wheelchairs. For wheelchair accessories please see the wheelchair accessories auth section above	K0800, K0801, K0802, K0806, K0807, K0808, K0812, K0813, K0814, K0815, K0816, K0820, K0821, K0822, K0823, K0824, K0825, K0826, K0827, K0828, K0829, K0830, K0831, K0835, K0836, K0837, K0838, K0839, K0840, K0841, K0842, K0843, K0848, K0849, K0850, K0851, K0852, K0853, K0854, K0855, K0856, K0857, K0858, K0869, K0861, K0862, K0863, K0864, K0868, K0869, K0870, K0871, K0877, K0878, K0879, K0880, K0884, K0898	Yes	Yes	Yes	Yes	 InterQual CP: Durable Medical Equipment: Appropriate subset will be chosen based on requested wheelchair item Minnesota Health Care Programs Provider Manual: Equipment and Supplies Appropriate coverage criteria for equipment will be chosen based on requested wheelchair item

Service Category	Requirements	CPT /HCPC Codes	State Public Programs				Medical Necessity Criteria
			UCare Connect	Minnesota Senior Care Plus (MSC+)	Prepaid Medical Assistance Plan (PMAP)	Minnesota Care (MnCare)	
Wheelchair – PURCHASE UCare reserves the right to determine rental vs. purchase.	Obtain authorization prior to purchase of all wheelchair bases. For wheelchair accessories please see the wheelchair accessories auth section above wheelchair accessories please see the wheelchair accessories auth section above	All Manual Wheelchair, Power Operated Vehicles, and Power Wheelchairs require prior authorization when purchased.	Yes	Yes	Yes	Yes	 InterQual CP: Durable Medical Equipment: Appropriate subset will be chosen based on requested wheelchair item Minnesota Health Care Programs Provider Manual: Equipment and Supplies Appropriate coverage criteria for equipment will be chosen based on requested wheelchair item
Wound VAC	Obtain authorization prior to the 4 th month of rental.	E2402	Yes	Yes	Yes	Yes	InterQual CP: Durable Medical Equipment: • Negative Pressure Wound Therapy (NPWT) Pump Minnesota Health Care Programs Provider Manual: Equipment and Supplies, Specialized Wound Treatment Technology

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