

March 23, 2022

Topics covered in the **Clinical Services Program Alert** often reference several UCare forms. Please note that *all* UCare care coordination forms are on the [UCare website](#) under the Care Managers tab.

Direct your **UCare** Care Coordination questions to the Clinical Liaisons. You can reach them by email: clinicallyliaison@ucare.org or by phone: 612-294-5045 or 1-866-613-1395 toll free.



Updated MSHO/MS C+ Care Coordination Requirement Grid Process

Care Coordinators are required to share a members full Plan of Care with their Primary Care Provider on an annual basis or when there is a change in condition.

The “Plan of Care Letter to Primary Care Provider” has been removed from the UCare website and the MSHO/MS C+ Care Coordination Requirement Grids have been updated to reflect this change. Effectively immediately, following an annual or change in condition assessment, please send the entire Plan of Care to the member’s Primary Care Provider.

Please reach out with any questions.

Thank you,

Bobbi Jo Gloud, LSW and Dawn Sulland, LSW
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