



April 25, 2018

Issues of **Clinical Services Program Alert** often refer to several different UCare forms. Note that *all* UCare forms can be found on the [UCare web site](#).

Direct your UCare questions to the Clinical Liaison mailbox at clinicaliain@ucare.org or you may call 612-294-5045.

DHS Interactive forum on Elderly Waiver (EW) communications

DHS is hosting an “interactive forum” in hopes of receiving feedback as they look at developing new materials to better communicate about:

- The process of applying for medical assistance and the Elderly Waiver (EW)
- What to expect when receiving services on EW in assisted living
- The requirements for eligibility and maintaining eligibility.

DHS would like to gather your input on the key audience, messages, and best strategies to share communications about the Elderly Waivers through an online collaborative forum. Your input is valuable and essential to their success. Your information will be only shared with The Improve Group and the Aging and Adult Services Division at DHS.

You can provide as much or as little feedback as you like. The links will be available from Monday, April 23rd at 9:00am through Friday, May 4th at 12:00pm and we ask that you participate during this time.

To participate in the forum, please click the link below, which will take you to a webpage with more information. You will be asked to respond to three primary questions –

- Who needs to have information about applying for using the Elderly Waiver in assisted living?
- What information do people need to know about applying for and using the Elderly Waiver in assisted living?
- How and when should this information be communicated?

Link: https://improvetgroup.padlet.org/kaylam8/waiverscommunications_home

You will be able to see the responses that other forum participants give. You can build on and respond to what other participants are saying. You are encouraged to visit this forum more than once during the forum period, as you are able. Additionally, **feel free to forward this**

invitation along to your peers and other stakeholders who you feel would have valuable input. There is no limit to how many people can participate!

If you have any questions or comments about the process or project, feel free to reach out to myself at kaylam@theimprovetgroup.com or 651-447-5540 or Aron Buchanan at aron.buchanan@state.mn.us.

Thank you in advance for your time!

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